

Parental Control: Changing Your PIN Numbers

When should you change your PIN?

You should change your PIN:

- When you first get digital cable, your default PIN (Personal Identification Number) numbers are usually set up as **0000**. We recommend you change this PIN to something unique that you can remember.
- For added security, it's a good idea to change your PIN numbers on a regular basis.
- There are 2 different PIN numbers you can set:
 - BLOCKING PIN for Parental Control
 - PURCHASE PIN for Purchase Protection

What is the difference between Parental Control & Purchase Protection?

- Parental Control lets you protect your family from watching programs you don't want them to.
- Purchase Protection prevents unwanted purchases of Pay-per-View or iControl programs.
- You can make these two PIN numbers the same or different.

Changing the PIN Numbers

1. To change either PIN number, press the **SETTINGS** button on your remote control.
2. Press the **A** button to display the **General Settings** menu.
3. Press the **UP** or **DOWN** arrow buttons to find either **Blocking PIN** or **Purchase PIN**.
4. After you highlight your choice, you will see whether your PIN is enabled or disabled. The PIN must be enabled in order to change it.

5. Press the **SELECT** button.
6. Press the **UP** or **DOWN** arrow buttons to choose **Change**. Press the **SELECT** button again.
7. Enter your current PIN Number when prompted.

Tip:

If you have not yet set up a PIN, the default number is usually **0000**.

8. Now enter a new PIN number when prompted. You will need to enter the new PIN number twice to verify it.

Tip:

Always use a number you know you can remember. But if you ever do forget your PIN, call Customer Service and they will help you create a new one.

9. When you follow these steps correctly, you will see a screen that confirms your PIN has been changed.
10. Press the **A** button to accept the change.
11. Press the **EXIT** button to return to watching regular television.