



Recurring Payment Authorization (Bank Account) and E-Sign Consent

By accepting these terms and conditions, you authorize Time Warner Cable to automatically transfer each month, from the checking or savings account that you have specified, the amount of the balance due on your monthly Time Warner Cable statement. You agree that the checking or savings account specified by you for automatic monthly bill payments to Time Warner Cable is, and will continue to be, an account that you own, and that you will maintain sufficient funds in that account to pay your monthly Time Warner Cable bill. The automatic bill payment from your checking or savings account will occur on or after the statement due date shown on your Time Warner Cable statement. Your monthly Time Warner Cable statement will constitute your notice of any variance in the amount that will be transferred from your checking or savings account from month to month.

These terms and conditions will constitute your copy of your recurring payment authorization to Time Warner Cable. Please print and retain a copy of this recurring payment authorization for your records.

You can cancel your recurring payment authorization only by one of the following means: (1) cancelling your recurring payment authorization via Time Warner Cable's electronic bill presentment and payment website; or (2) contacting Time Warner Cable by telephone or notifying Time Warner Cable in writing at [See Contact Us in the electronic bill presentment and payment webpage footer]. Your request to cancel your recurring payment authorization must be received by Time Warner Cable at least three business days before your statement due date for the month in which your request is made. If your cancellation request is submitted after this time, the cancellation will not take effect until the following billing cycle for your Time Warner Cable statement. If you cancel your recurring payment authorization, you will then be responsible for taking the appropriate action each month to pay your Time Warner Cable bill on or before the statement due date.

Unregistering from Time Warner Cable's electronic bill presentment and payment website will not cancel this recurring payment authorization.

E-SIGN CONSENT REGARDING RECURRING PAYMENT AUTHORIZATION

1. **Scope of Consent.** You acknowledge and agree that by accepting the above recurring payment terms and conditions ("Recurring Payment Terms"), you consent to receive a copy of your payment authorization for recurring monthly payments of your Time Warner Cable statement in electronic form only instead of receiving a paper copy.
2. **No Withdrawal of Consent.** Because Time Warner Cable cannot process your online recurring payment authorization unless you are willing to receive a copy of the Recurring Payment Terms in electronic form only, once you have accepted the



Recurring Payment Terms, you cannot withdraw your consent to receive your copy of the Recurring Payment Terms in electronic form. However, you will still be able to cancel your recurring payment authorization in accordance with the Recurring Payment Terms.

3. Paper Copy. If you wish to obtain a paper copy of your recurring payment authorization, you may do so by printing the Recurring Payment Terms yourself or by calling the customer service phone number on your Time Warner Cable statement to request a paper copy. We may charge you a reasonable service charge for the delivery of a paper copy of the Recurring Payment Terms so long as we disclose our then current service charge to you at the time of your request for a paper copy.

4. Minimum Technical Requirements. In order to access, view and retain the Recurring Payment Terms, you must have a personal computer and operating system software that will support operation of the following web browser requirements:

Internet Explorer 6.0 or higher; or
Firefox 2.0 or higher.
Browser must have JavaScript and cookies enabled

In addition, your computer must have Internet connectivity. In order to retain an electronic copy of the Recurring Payment Terms, your personal computer will also need to have the capability to save and store the Recurring Payment Terms or you will need a working printer properly connected to your computer.