



Security Tips for Time Warner Cable WiFi

Today, everyone wants to stay in touch when they're on the move. But before you connect, consider these tips for maximizing the security of your computer and data when connecting to Time Warner Cable WiFi.

Please Note: We do not provide protection for any Internet communications. While following these tips may help you protect you, your data and your devices when connecting to the Time Warner Cable WiFi locations, Time Warner Cable cannot guarantee the privacy and security of your data or devices.

1. Use only secure websites to enter sensitive information

Make sure that any website to which you are transmitting sensitive personal or financial information is secure. To confirm that a website is secure and using SSL (Secure Sockets Layer) technology:

- Look for 'https' at the beginning of the website URL. The "s" indicates you are accessing a secure site.
- Look for a closed padlock (or key) icon in the bottom right-hand corner of your Internet browser to indicate that you are accessing a secure site.

2. Use firewall and anti-virus software

Make sure you have a firewall and anti-virus program installed on your system. Firewall software can help prevent anyone from getting unauthorized access to your computer. Most firewall programs can also be set to alert you if someone is trying to connect to your computer.

Anti-virus software should be set to update automatically to ensure that the most current signatures are running on your computer. You should also scan for spyware regularly.

As a Time Warner Cable Internet customer you get comprehensive security at no additional cost—a whole series of tools to help keep you, your family and your home computers safe, protected and virus-free.

3. Turn off file sharing

If someone manages to get unauthorized access to your system, removing file sharing will prevent them from being able to transfer any files off (or onto) your system.

If you are a Windows user, follow these instructions to turn off file sharing on your computer: Start > My Computer Settings > Network Connections > Wireless Network Connection > Change Advanced Settings > Uncheck "File and Printer Sharing" > OK

4. Log Out

Properly log out of websites by clicking Log Out, Log Off or Sign-out, depending upon the website, instead of just closing your browser or typing in a new web address.