

Scout URC-21XXX/23XXX Remote

The Scout remote is designed to operate all of the features of our cable box and the most commonly used features from TVs: Volume Control, Mute, and Power. It's preset to your cable converter and has preprogrammed technology for easy setup. It's also guaranteed to operate all infrared remote controllable televisions manufactured for the U.S. market.

- The **SETUP** button is used to program Scout.
- The **TV and CBL** buttons are used to power on your TV and cable converter respectively.
- The **VOL UP/DWN** and **MUTE** buttons are used to control the volume of your TV or cable converter.
- The **CH UP/DWN** buttons are used to change the channels on your cable converter.
- The **Number buttons (0 - 9)** are used for directly accessing the channels on your cable converter.
- The **LAST** button returns you to the previously viewed channel on your cable converter.
- The **FAV** button accesses the favorite channels stored into your cable converter. For instructions on setting up a Favorite Channel table, refer to your cable converter manual.
- The **CABLE INTERACTIVE** buttons, (at the bottom of the remote) control the functions of your cable converter and will vary depending on the manufacturer of your cable converter. Refer to your cable converter manual for button descriptions.



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Installing the Batteries

The Scout requires four new AAA alkaline batteries.

1. On the back of the Scout, pull back on the tab and lift off the battery cover.
2. Match the + and - marks on the batteries to the ones in the battery compartment of the remote.
3. Press the battery cover back into place.
4. Test the remote control by pressing the **TV** button. If the batteries are installed correctly, the red light on the remote will blink once.

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Setting Up Your Scout to Operate Your TV

1. Turn on your TV.
2. Press and hold the **SETUP** button until the Scout's red light blinks twice. Release the **SETUP** button.
3. Enter the first 3-digit [setup code](#) for your brand of television. If you entered the code correctly, the Scout's red light will blink twice.
4. Aim the Scout at your television and press the **TV** button. Your television should turn off. If your television does not turn off, repeat steps 1 - 3 trying each code for you brand of TV until you find the code that operates your television.

Note: Since the Scout is only designed to operate Televisions and cable converters, the Scout is not able to operate TV/VCR combinations.

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Searching for Your Television Code

1. Turn on your television.
2. Press and hold the **SETUP** button until the Scout's red light blinks twice. Release the **SETUP** button.
3. Press the following buttons: **9**, **9**, and **1**. The Scout's red light will blink twice
4. Aim the Scout at your Television and slowly alternate between pressing the **TV** and **MUTE** buttons until your television mutes (make sure the sound on your TV is turned up). You may have to press this sequence of buttons up to 100 times to search the entire library of codes.
5. Once your television mutes, press and release the **SETUP** button to lock in your code. Your Scout is ready to operate your television.

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Getting Codes from Your Scout

If you need to find out which three-digit code is operating your television after your television is set up, use this procedure:

1. Press and hold the **SETUP** button until the Scout's red light blinks twice, then release the **SETUP** button.
2. Press the following buttons: **9**, **9**, and **0**. The Scout's red light will blink twice.
3. For the first digit of your three digit code, press the **1** button, wait and count the number of times the Scout's red light blinks. If the light does not blink when you press the **1** button, the digit is zero.
4. For the second digit of your three digit code, press the **2** button, wait and count the number of times the Scout's red light blinks. If the light does not blink when you press the **2** button, the digit is zero.
5. For the third digit of your three digit code, press the **3** button, wait and count the number of times the Scout's red light blinks. If the light does not blink when you press the **3** button, the digit is zero.
6. Now you have the 3-digit code for your television.

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Volume Lock

If your television is not remote controllable or, if you have a TV/VCR combination, you can access the volume of your cable converter. To change the volume setting on the Scout, use the following:

1. Press and hold the **SETUP** button until Scout's red light blinks twice, then release the **SETUP** button.

2. Press the following buttons: **9**, **9**, and **3**. The Scout's red light will blink twice.
3. Press and release the **CBL** button. The Scout's red light will blink twice.
4. Now whenever you press the **VOL UP/DWN** buttons on Scout, your volume will be controlled by your cable converter.

To return the volume to the TV:

1. Press and hold the **SETUP** button until Scout's red light blinks twice, then release the **SETUP** button. Press the following buttons: **9**, **9**, and **3**. The Scout's red light will blink twice.
2. Press and release the **TV** button. The Scout's red light will blink twice.
3. Now, whenever you press the **VOL UP/DWN** buttons on the Scout, your volume will be controlled by your television.

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Troubleshooting

Problem	Solution
Red light not blinking when you press a button?	Replace the batteries with 4 new AAA batteries.
The Scout does not operate your television?	Make sure the television you are trying to operate can be worked with an infrared remote control.
The red light blinks when you press a button but you receive no response from your television or cable converter?	Make sure you are aiming your Scout at your television or cable converter and that you are within 15 feet before using your remote.

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