



Office Use Only:	
Issue Trak # _____	
SSN Verified: _____	Initials: _____
Account Standing: _____	Initials: _____
TPV Completed: _____	Initials: _____
Routed to Voice Services: _____	Date: _____

Check where applicable:

( ) Marital Status Change

( ) Deceased (attach death certificate)

( ) Account Transfer

Current Account Holder:

Name: \_\_\_\_\_ Account # \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

Driver's License: \_\_\_\_\_ State \_\_\_\_\_

Home Ph: \_\_\_\_\_ Wk Ph: \_\_\_\_\_

I, \_\_\_\_\_ am requesting that my Cable account \_\_\_\_\_  
Current customer

be transferred to \_\_\_\_\_ Effective Date: \_\_\_\_\_  
New Customer/Name Change

\_\_\_\_\_ Current customer signature

\*\*\*\*\*RoadRunner customers will receive a new email address once the "Name Change/Account transfer" is completed.\*\*\*\*\*

I, \_\_\_\_\_ accept all existing and future rights and obligations, including responsibility for any  
New account holder

equipment or Price Lock Guarantee rates and fees provided by Time Warner Cable and the obligation to pay for any  
 and all existing and future balances due associated with account number \_\_\_\_\_.

\_\_\_\_\_ New Customer signature

New Account Holder: \_\_\_\_\_

New Customer SSN: \_\_\_\_\_

Driver's License: \_\_\_\_\_ State \_\_\_\_\_

Home Ph: \_\_\_\_\_ Wk Ph: \_\_\_\_\_

Email Address: \_\_\_\_\_

Bill to Address: \_\_\_\_\_

**Digital Phone Options (if applicable)**

Listed \_\_\_\_\_ Private (\$4.95 per month) \_\_\_\_\_

**Blocks (circle all that apply)**

3rd party    Collect    900#s    International Calls

**Choice of Services (check where applicable)**

Keeping existing services?

Yes

No

Is this account currently enrolled in the Automated Payment system?

Yes

No

If YES, do you wish to continue Autmated Payments?

Yes

No

Please add the following to existing services:

HBO   
CINEMAX   
TMC

SHOWTIME   
STARZ   
ENCORE

DVR (Digital Video Recorder)   
HD (High Definition Converter)   
Mobile Internet Service

Digital Phone

Current Telephone # (\_\_\_\_) \_\_\_\_-\_\_\_\_

\* High Speed Internet:

Earthlink

RoadRunner

I have read and understand the terms and conditions of the Cable Service Agreement listed below and will abide by all the provisions described in the Agreement. Current customer has delivered to me the cable equipment listed and I hereby accept it and acknowledge that it is in working condition. I take full responsibility for the equipment and any balance on the account owed after the effective date of transfer.

\*\*Please note: If the account has High Speed Internet service, the Current customer must back up their email before the effective date of the transfer or risk losing all email information.

\_\_\_\_\_  
New Customer signature

**Existing Converters/Cable Modems**

Serial Number(s)

  
  

Serial Number(s)

  
  

**Return completed form to your nearest retail location. A list of retail locations can be found at [www.timewarnercable.com/texas/](http://www.timewarnercable.com/texas/). Or submit via mail or fax to:**

North Texas: Time Warner Cable  
Attn: Shared Services  
3301 W Royal Lane  
Irving, TX 75063

Central Texas: Time Warner Cable  
PO Box 85100  
Austin, TX 78705-5100  
Fax: 512-583-3157

South Texas: Time Warner Cable  
Attn: Jo Ann Mejia  
PO Box 460849  
San Antonio, TX 78246  
Fax: 210-257-5518