



Digital Phone quick reference guide

A handy list of features for your new home phone service

(Please consult your welcome booklet for complete descriptions and step-by-step instructions.)

***67 - Caller ID Blocking:** Temporarily change the public/private status of your phone number when you make outbound calls

***70 - Cancel Call Waiting:** Disable Call Waiting feature for duration of a call

***72 - Call Forwarding:** Forward your calls to an alternate number

***73 - Cancel Call Forwarding:** Deactivate the call forwarding feature

***74 - Speed Dial:** Call frequently dials numbers using one digit

***77 - Anonymous Call Reject (ACR):** Activate feature to reject all calls that block their Caller ID information.

***82 - Caller ID Restore:** Dial this before dialing a phone number to allow your party to view your Caller ID information

***87 - Cancel Anonymous Call Reject:** Disable ACR to start accepting anonymous calls

***98 - Quick Voice Mail Access:** Access your voice mail without dialing the 10-digit number

Voice Mail access line: Call 518-275-0200. From your home phone, you'll access Voice Mail immediately. From another phone, you'll be prompted for your four-digit PIN.

Call Waiting: When the special tone is heard indicating another call, press and release the "Flash" button. The current caller will automatically be placed on hold. To alternate between callers, press and release the "Flash" button on your phone to end either call, hang up the phone on the caller you wish to disconnect. The phone will ring, and you will be connected with the other caller.

3-Way Calling: Place the first call. Once connected, press the "Flash" button on your phone to put your first call on hold. When you hear the new dial tone, place the second call and, once connected, press the "Flash" button again to connect all three parties.