

## Service Pricing

Effective 7/15/08

AREA: Arlington, Dalworthington Gardens, Double Oak, Flower Mound, Highland Village, Murphy, Pantego, Parker, Dallas

<b>Basic Service/Standard Cable</b>		Per Month
Basic		\$16.95
Expanded Basic		\$28.00
Standard Cable Package (Includes Basic & Expanded)		\$44.95
<b>Digital Service</b>		Per Month
Digital Cable (Includes Standard Cable, additional equipment charges may apply)		\$43.95
Digital Plus (Includes Standard Cable and Digital Cable, additional equipment charges may apply)		\$49.95
Digital Extra Tier (Must have Digital Cable or Higher)		\$3.00
Digital Sports Tier (Must have Basic w/ a Digital Receiver)		\$5.95
Spanish Tier (Must have Basic w/ a Digital Receiver)		\$4.95
HD Tier - (Additional Equipment Charges May Apply)		\$3.00
<b>Premium Channels (Digital a la carte)</b>		Per Month
HBO (with HBO On Demand, where available)		\$13.00
Showtime (with Showtime On Demand, where available)		\$13.00
Cinemax (with Cinemax On Demand, where available)		\$13.00
The Movie Channel (with The Movie Channel On Demand, where available)		\$13.00
Starz (with Starz On Demand, where available)		\$13.00
TV Asia		\$14.95
Zee TV		\$14.95
Zee TV/TV Asia Combo Package		\$19.95
<b>Additional Equipment and Options</b>		Per Month
Digital Receiver & Remote		\$5.95
HDTV Receiver & Remote		\$5.95
Single Tuner HD DVR Receiver, DVR Service & Remote		\$8.95
Dual Tuner HD DVR Receiver, DVR Service & Remote		\$13.95
Cable Card		\$2.95
Cable Guide		\$5.00
<b>Unreturned Equipment</b>		One Time Charge
Analog Receiver		\$100.00
Digital Receiver		\$200.00
HDTV Digital Receiver		\$325.00
HDTV Digital Video Recorder (DVR) Receiver		\$525.00
Remote (all types)		\$7.50
Cable Card		\$115.00
<b>Installation and Service Charges</b>		
Existing Outlet Installation - 1 product		\$29.95
Existing Outlet Installation - 2 products		\$39.95
Existing Outlet Installation - 3 products		\$39.95
New Outlet Installation - 1 product		\$49.95
New Outlet Installation - 2 products		\$59.95
New Outlet Installation - 3 products		\$59.95
Additional Connection at Time of Initial Install		\$14.95
Additional Connection Requiring Separate Trip		\$22.95
Customer Trouble Call/Upgrade-Downgrade analog		\$19.95
Wallfish (in addition to installation charge when required)		\$49.95
Agent-Assisted PPV Order Fee (Customer Service - assisted orders only)		\$5.00
Late Fee for Delinquent Accounts		\$5.00
Agent-Assisted Payment Fee (Customer Service - assisted payments only)		\$1.00
Non-Sufficient Funds Fee		\$30.00
Receiver Deposit - (Minimum of \$50 Per Receiver If Required)		\$50.00

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Collections Trip Charge	\$20.00
Reactivate Receiver	\$1.95
Service Protection Plan - 1 or 2 products	\$3.95
Service Protection Plan - 3 products	\$2.95
<b>Road Runner High Speed Online</b>	<b>Per Month</b>
Road Runner Standard	\$44.95
Road Runner Turbo	\$54.95
Additional IP Address (1)	\$4.95
Additional IP Address (up to 4)	\$9.90
Dual Account Fee	\$2.00
<b>Road Runner High Speed Online Installation and Service Charges</b>	<b>One Time Charge</b>
Home Networking Installation (2 PCs)	\$39.95
Additional Home Networking Installation (over 2 PCs)	\$9.95
Self-Install Kit (Existing Video Customer)	\$29.95
Shipping & Handling (for Self-Install Kit)	\$9.95
Modem Retrieval Charge	\$25.00
Modem Deposit - (Minimum of \$25 If Required)	\$25.00
<b>Road Runner High Speed Online Unreturned Equipment</b>	<b>One Time Charge</b>
Modem - Standard	\$50.00
Router	\$170.00
Modem - Home Networking	\$125.00
<b>Digital Home Phone Service (Where Available)</b>	<b>Per Month</b>
Digital Phone Service (Texas Only)	\$39.95
Digital Phone Service (Unlimited Long Distance in U.S., Canada, Puerto Rico)	\$49.95
Voice Mail	\$3.95
<b>Digital Home Phone Service Unreturned Equipment and Service Charges</b>	<b>One Time Charge</b>
Phone Modem Deposit - (Minimum of \$50 If Required)	\$50.00
Phone Modem	\$200.00

**Call 972-PICK TWC (972-742-5892)**

**or (866)341-5930**

**or visit [timewarnercable.com](http://timewarnercable.com)**

Rates effective 07/15/08. All services may not be immediately available in all areas. Call for complete details about services and prices. You must subscribe to Basic Service Tier to receive other levels of video services. Not all services available in all areas. Digital receiver required for Digital Service, HD television, HD receiver required for HD service, DVR receiver required for DVR service. Additional installation, equipment and change of service charges and certain other restrictions may apply. Prices, programming, channel location and packaging are subject to change. Prices shown do not reflect applicable taxes, franchise fees, PEG fees, regulatory fees, charges for Directory Assistance, Operator Services, long distance calls and calls to international locations. Customers receiving service through commercial accounts, bulk rate arrangements with multiple dwelling owners, or similar arrangements, product, pricing and other information contained herein may not apply. Subscription to all products is subject to credit verification and approval. Some restrictions apply.  
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