

Time Warner Cable Information Services (New York), LLC
d/b/a Time Warner Cable
P.S.C. No. 3 – Telephone
Effective Date: November 13, 2014

Leaf: 1
Revision: 1
Superseding Revision: 0

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

This tariff, Time Warner Cable Information Services (New York), LLC d/b/a Time Warner Cable P.S.C. No. 3 - Telephone, replaces in its entirety Time Warner Cable Information Services (New York), LLC d/b/a Time Warner Cable P.S.C. No. 1 - Telephone, currently on file with the Commission.

Time Warner Cable Information Services (New York), LLC

d/b/a Time Warner Cable

Schedule of Regulations, Services and Rates Applicable to
Local and Interexchange Services

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of services and facilities for services provided by Time Warner Cable Information Services (New York), LLC with principal offices at 60 Columbus Circle, New York, NY 10023. This tariff is on file with the New York Public Service Commission and copies may be inspected during normal business hours.

Issued By: Michael W. Quinn, Secretary
60 Columbus Circle, New York, NY 10023

(T)

Time Warner Cable Information Services (New York), LLC
d/b/a Time Warner Cable
P.S.C. No. 3 – Telephone
Effective Date: April 26, 2013

Leaf: 2
Revision: 1
Superseding Revision: 0

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

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Issued By: Julie P. Laine, Secretary
60 Columbus Circle, New York, NY 10023

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

TARIFF FORMAT

- A. Leaf Numbering - Leaf numbers appear in the upper right corner of the Leaf. Leafs are numbered sequentially. However, new leaves are occasionally added to the tariff. When a new leaf is added between leaves already in effect, a letter is added. For example, a new leaf added between Leafs 14 and 15 would be 14.1.
- B. Leaf Revision Numbers - Revision numbers also appear in the upper right corner of each Leaf. These numbers are used to determine the most current leaf version on file with the Commission. Because of various suspension periods, deferrals, etc., the most current leaf number on file with the Commission is not always the tariff Leaf in effect.
- C. Paragraph Numbering Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
 - 2.
 - 2.1.
 - 2.1.1.
 - 2.1.1.A.
 - 2.1.1.A.1.
 - 2.1.1.A.1.(a).
 - 2.1.1.A.1.(a).I.
 - 2.1.1.A.1.(a).I.(i).
 - 2.1.1.A.1.(a).I.(i).(1).

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

EXPLANATION OF SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) - Changed regulation.
- (D) - Delete or discontinued.
- (I) - Change Resulting in an increase to a Customer's bill.
- (M) - Moved from another tariff location.
- (N) - New
- (R) - Change resulting in a reduction to a Customer's bill.
- (T) - Change in text without change in rate or regulation

Time Warner Cable Information Services (New York), LLC
d/b/a Time Warner Cable
P.S.C. No. 3 – Telephone
Effective Date: February 23, 2013

Leaf: 5
Revision: 0
Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

APPLICATION OF TARIFF

This tariff sets forth terms and conditions applicable to the furnishing of Services offered by the Company within the State of New York. Services are furnished for the use of End Users in placing and receiving calls within the State of New York and will be provided where Company facilities are available.

Issued By: Julie P. Laine, Secretary
60 Columbus Circle, New York, NY 10023

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 1 - DEFINITIONS AND ABBREVIATIONS

1.1 EXPLANATION OF ABBREVIATIONS AND ACRONYMS

IXC – Interexchange Carrier

ICO – Independent Company

ICE – Independent Company Exchange

LATA – Local Access and Transport Area

LEC – Local Exchange Company

MTS – Message Telecommunication Service

NPA – Numbering Plan Area

PIC – Primary Interexchange Carrier

TDD – Telephone Device for the Deaf

TRS – Telecommunications Relay Service

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 1 - DEFINITIONS AND ABBREVIATIONS (CONT'D.)

1.2 DEFINITION OF TERMS

Commission – New York State Public Service Commission

Company – Refers to Time Warner Cable Information Services (New York), LLC d/b/a Time Warner Cable.

Completed – A call which the Company's network has determined has been answered by a person, answering machine, fax machine, computer modem device, or other mechanical answering device.

Customer – The person, firm, corporation, or other entity which orders Service and is responsible for payment of charges due and compliance with the Company's tariff regulations. This term also includes a person who was a Customer of the Company within the past 30 days and who requests Service at the same or different location.

Customer-Provided Equipment (CPE) – Equipment provided by the Customer for use with the Company's Service. CPE can include a station set, facsimile machine, key system, PBX, or other information, communication or power system.

End User – Any Customer or other person or entity that is not a carrier, except that a carrier (other than a telephone company) shall be deemed to be an "End User" when such carrier uses the Company's Service for administrative purposes.

Voice Service – The provision to the Customer of access to the Company's network facilities and the public switched telephone network for the purpose of sending and receiving calls.

Message – A completed telephone call.

Nonrecurring Charge – A one-time charge made under certain conditions to recover all or a portion of the cost of installing facilities or providing Service.

Recurring Charge – The monthly charge to the Customer for Service, facilities and equipment, which continue for the agreed upon duration of the Service.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 1 - DEFINITIONS AND ABBREVIATIONS (CONT'D.)

1.2 DEFINITION OF TERMS (CONT'D.)

Service – Any Service(s) provided by the Company under this tariff.

Termination of Service – Discontinuance of both incoming and outgoing Service.

User – A Customer, or any other person authorized by a Customer to use Service provided under this Tariff.

Voice Line - A network path capable of transmitting signals within the range of the service offering, e.g., a Voiceband transmission path is capable of transmitting voice frequencies within the approximate range of 300 to 3000 Hz. A transmission path is comprised of physical or derived channels consisting of any form or configuration of facilities typically used in the communications industry.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS

2.1 UNDERTAKING OF THE COMPANY

2.1.1 Regulatory Compliance

Company will comply with all applicable billing and termination rules of the Commission, as set forth by the Commission.

2.1.2 Application of Tariff

- A. This tariff sets forth terms and conditions applicable to the furnishing of the Services defined herein offered by the Company within New York. Services are furnished for the use of End Users in placing and receiving calls within New York.
- B. When Services and facilities are provided in part by the Company and in part by other companies, the regulations of the Company apply only to that portion of the Services or facilities furnished by it.
- C. When Services and facilities provided by the Company are used to obtain access to the regulated or unregulated services provided by another company, or are used by another company as part of the regulated or unregulated services offered by that company, the regulations of the Company apply only to the use of the Company's Service and facilities.
- D. This Tariff applies only for the use of the Company's Services within New York. This includes the use of the Company's network to complete an end-to end call within New York and to obtain access to the intrastate and interstate toll call services offered by the Company
- E. The provision of Services defined herein are subject to the terms and conditions specified in this Tariff and may be revised, added to, or supplemented by superseding issues.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 UNDERTAKING OF THE COMPANY (CONT'D.)

2.1.3 Shortage of Equipment or Facilities

- A. The furnishing of Service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and technical capabilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from carriers to furnish Service from time to time as required at the sole discretion of the Company.
- B. The Company shall not be required to furnish, or continue to furnish, facilities or Service where the circumstances are such that the proposed use of the facilities or Service would tend to adversely affect the Company's plant, property or Service.

2.1.4 Terms and Conditions

- A. Service may be provided on the basis of a minimum period of at least one month, 24 hours per day. All calculations of dates set forth in this Tariff shall be based on calendar days, unless otherwise specified herein. The Customer must pay the regular tariffed rate for the Service it subscribes to for the minimum period of service.
- B. Customers may be required to execute written agreements and service orders which shall contain or reference a specific description of the Service ordered, the rates to be charged, the duration of the Service, and the terms and conditions in this Tariff. Customers also will be required to execute any other documents reasonably requested by the Company.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.1 UNDERTAKING OF THE COMPANY (CONT'D.)

2.1.4 Terms and Conditions, Cont'd.

- C. The Company reserves the right to refuse an application for Service made by a present or former Customer who is indebted to the Company for Service previously rendered until the debt is satisfied.
- D. This Tariff shall be interpreted and governed by the laws of New York.
- E. Voice Service is dependent upon electrical power and, even with a Customer premises back up power source, if the electrical provider and/or Company's cable network or facilities are not operating, Voice Service, including the ability to access emergency 911 services, may not be available. The Company accepts no responsibility for Service outages due to the non-availability of electrical power.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.2 LIMITATIONS ON LIABILITY

2.2.1 Indemnification and Limits on Liability

- A. Except where the Commission, for good cause shown, determines otherwise, the Customer and any authorized or joint users, jointly and severally, shall indemnify, defend and hold harmless the Company and the Company shall not be liable for any claims, loss, damage or expenses (including attorneys' fees and court costs) involving:
1. Any act or omission of: (a) the Customer; (b) any other entity furnishing service, equipment or facilities for use in conjunction with the Service or facilities provided by the Company; or (c) common carriers, warehousemen or middle men;
 2. Any delay or failure of performance or equipment due to causes beyond the Company's control, including, but not limited to, acts of God, fires, floods, earthquakes, hurricanes, storms, or other natural catastrophes; pole hits; explosions; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties, including rights-of-way and materials; and any law, order, regulation, direct, request, or other action of any governing authority or agency thereof;
 3. Any unlawful or unauthorized use of the Company's facilities and Service or the use of the Company's facilities and/or Service in violation of this Tariff;
 4. Libel, slander, invasion of privacy or infringement of patents, trade secrets, or copyrights arising from or in connection with the transmission of communications or information by means of Company-provided facilities or Service, or by means of the combination of Company-provided facilities or Service with Customer-provided facilities or services;

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.2 LIMITATIONS ON LIABILITY (CONT'D.)

2.2.1 Indemnification and Limits on Liability, Cont'd.

A. Cont'd

5. Any infringement, breach or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.
6. Changes in any of the facilities, operations or procedures of the Company that render any equipment, facilities or services provided by the Customer obsolete, or require modification or alteration of such equipment, facilities or services, or otherwise affect their use or performance, except where reasonable notice is required by the Company and is not provided to the Customer, in which event the Company's liability is limited as set forth in this Section 2.2;
7. Defacement of or damage to Customer premises resulting from the furnishing of Service or equipment on such premises or the installation or removal thereof;

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.2 LIMITATIONS ON LIABILITY (CONT'D.)

2.2.1 Indemnification and Limits on Liability, Cont'd.

A. Cont'd

8. Injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected, to the Company's facilities;
9. Any intentional, wrongful act of a Company employee when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company;
10. Any representations made by Company employees that do not comport, or that are inconsistent, with the provisions of this Tariff;
11. Any act, omission or network condition resulting in the non-availability of 911, E911, or similar services for any reason including, without limitation and by way of example only, due to any failure of Service functionality or interruption of electric service to Customer's premises;
12. Any non-completion of calls due to network busy conditions or network failures;
13. Any calls not actually attempted to be completed during any period that Service is unavailable;
14. Blockages by other providers of services on the public switched network;

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.2 LIMITATIONS ON LIABILITY (CONT'D.)

2.2.1 Indemnification and Limits on Liability, Cont'd.

A. Cont'd

15. Any damage to CPE resulting from use of that system with the Service;
and

16. Breach in the privacy or security of communications transmitted over the
Company's facilities.

B. The Company shall be indemnified, defended and held harmless by the Customer or End User from and against any and all claims, loss, demands, suits, expense, or other action or any liability whatsoever, including attorney fees, whether suffered, made, insinuated, or asserted by the Customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the Customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use, or removal of any Company or Customer-provided equipment or facilities or Service provided by the Company.

C. The Company does not guarantee nor make any warranty with respect to Service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations.

D. The Company assumes no responsibility for the availability or performance of any systems or related facilities under the control of other entities, whether or not affiliated with the Company, or for other facilities provided by other entities used for Service to the Customer, even if the Company has acted as the Customer's agent in arranging for such facilities or services. Such facilities are provided subject to such degree of protection or non-preemptibility as may be provided by the other entities.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.2 LIMITATIONS ON LIABILITY (CONT'D.)

2.2.1 Indemnification and Limits on Liability, Cont'd.

- E. Except as otherwise stated in this Tariff, any claim of whatever nature against the Company shall be deemed conclusively to have been waived unless presented in writing to the Company within thirty (30) days after the date of the occurrence that gave rise to the claim.
- F. The Company is not liable for any errors and omissions in local directories. In cases where a specific charge has been made for a directory listing, the Company shall not be liable for any such error or omission beyond the amount of such charge.
- G. The Company makes no warranties or representations, express or implied either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- H. The Company will not be liable for any charge incurred when any long distance (Toll Call) carrier or alternative operator service provider accepts third-number billed or collect calls.
- I. When the facilities of other companies are used in establishing a connection, the Company is not liable for any act, error, omission, or interruption caused by the other company or their agents or employees. This includes the provision of a signaling system database by another company.
- J. THE INCLUDED EXCULPATORY LANGUAGE DOES NOT CONSTITUTE A DETERMINATION BY THE COMMISSION THAT A LIMITATION OF LIABILITY IMPOSED BY THE COMPANY SHOULD BE UPHELD IN A COURT OF LAW. ACCEPTANCE FOR FILING BY THE COMMISSION RECOGNIZES THAT IT IS A COURT'S RESPONSIBILITY TO ADJUDICATE NEGLIGENCE AND CONSEQUENTIAL DAMAGE CLAIMS. IT IS ALSO THE COURT'S RESPONSIBILITY TO DETERMINE THE VALIDITY OF THE EXCULPATORY CLAUSE.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.3 LIABILITY OF THE COMPANY

2.3.1 General

- A. Except as otherwise stated in this Tariff, liability of the Company for damages arising out of either (1) the furnishing of its Service, including, but not limited to, mistakes, omissions, interruptions, delays, or errors, or other defects, representations, or use of these Service, or (2) the failure to furnish its Service, whether caused by acts or omission, shall be limited to the extension of allowances to the Customer for interruptions in Service as set forth in Section 2.7, following.
- B. Except for the extension of allowances to the Customer for interruptions in Service as set forth in Section 2.7, following, the Company shall not be liable to a Customer or third party for any direct, indirect, special, incidental, reliance, consequential, exemplary or punitive damages, including, but not limited to, loss of revenue or profits, for any reason whatsoever, including, but not limited to, any act or omission, failure to perform, delay, interruption, error, degradation or failure to provide any Service, including the partial or complete inability to access emergency 911 services during any such failure, or any failure in or breakdown of facilities associated with the Service.
- C. The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and Service has been discontinued, to a refund of the amount erroneously billed.
- D. With respect to Emergency Number 911 Service:
 - 1. The Service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made instituted or asserted by the Customer or by any other party or person for any personal injury or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of service, of (2) installation, operation, failure to operate, maintenance, removal, presence, condition, local or use of any equipment and facilities furnishing this service.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.3 LIABILITY OF THE COMPANY (CONT'D.)

2.3.1 General (Cont'd.)

D. With respect to Emergency Number 911 Service: (Cont'd.)

2. The Company is not responsible for any infringement, nor invasion of the right of privacy of any person or persons, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company, including, but not limited to the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

2.4 SERVICE AVAILABILITY

2.4.1 Notification of Service-Affecting Activities

The Company shall use reasonable efforts to notify customers of Service-affecting activities that may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' Service. With some emergency or unplanned Service-affecting conditions, such as an outage resulting from a loss of power or damage to facilities or equipment, notification to the Customer may not be possible.

2.4.2 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make available Service to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing Service to any Customer.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.4 SERVICE AVAILABILITY

2.4.2 Provision of Equipment and Facilities, Cont'd

- B. The Company shall use reasonable efforts to maintain only the facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair, or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the Service provided to the Customer.
- D. Equipment the Company provides or installs at the Customer's premises for use in connection with the Service the Company offers shall not be used for any purpose other than that for which the Company provided it.
- E. The Customer may be responsible for the payment of Service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer or User when the Service difficulty or trouble reported results from the use of equipment or facilities provided by any party other than the Company, including, but not limited to, the Customer or User.
- F. The Company shall not be responsible for the installation, operation, or maintenance of any Customer- or User-provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Tariff, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Tariff and to the maintenance and operation of such facilities. Subject to this responsibility, the Company shall not be responsible for:
 - 1. the transmission of signals by Customer-Provided Equipment or for the quality of, or defects in, such transmission; or
 - 2. the reception of signals by Customer-Provided Equipment.

2.4.3 Ownership of Facilities

Title to all facilities provided in accordance with this Tariff remains in the Company, its affiliates, agents or contractors.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.5 OBLIGATIONS OF THE CUSTOMER

2.5.1 General

A. The Customer shall be responsible for:

1. The payment of all applicable charges pursuant to this Tariff;
2. Damage to or loss of the Company's facilities or equipment caused by the acts or omissions of the Customer or of any User, or by the noncompliance by the Customer or any User with these regulations, or by fire or theft or other casualty on the Customer's or any User's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company;
3. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of lines, facilities and associated equipment used to provide Service to the Customer from the Customer's property line to the location of the equipment space described above. Any and all costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of Company-provided facilities, shall be borne entirely by, or may be charged by the Company to, the Customer. The Company may require the Customer to demonstrate its compliance with this Section prior to accepting an order for Service;
4. Not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
5. Making the Company's facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowance will be made for the period during which Service is interrupted for such purposes.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.5 OBLIGATIONS OF THE CUSTOMER (CONT'D.)

2.5.2 Prohibited Activities and Uses

- A. The Service the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer or User has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- B. The Company may require a Customer or User immediately to shut down its transmission of signals if said transmission is causing interference to others.
- C. A Customer or User may not assign, or transfer in any manner, the Service or any rights associated with the Service without the written consent of the Company. The Company will permit a Customer to transfer its existing Service to another person or entity if the existing Customer has paid all charges owed to the Company for Service provided pursuant to this Tariff. Such a transfer will be treated as a disconnection of existing Service and installation of new Service.

2.5.3 Claims

Notwithstanding Section 2.2 and 2.3 herein, with respect to any Service or facility provided by the Company, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees and court costs for:

- A. Any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer or User or either of their employees, agents, representatives or invitees; or
- B. Any claim of any nature whatsoever brought by a User with respect to any matter for which the Company would not be directly liable to the Customer under the terms of this Tariff.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.6 CUSTOMER EQUIPMENT AND CHANNELS

2.6.1 General

A User may transmit or receive information or signals via the facilities of the Company. A User may transmit any form of signal that is compatible with the Company's equipment, but, except as otherwise specifically stated in this Tariff, the Company does not guarantee that its Service will be suitable for purposes other than those described herein.

2.6.2 Station Equipment

- A. Terminal equipment on the User's premises and the electric power consumed by such equipment shall be provided by and maintained at the expense of the User. The User is responsible for the provision of wiring or cable to connect its terminal equipment to the Company's point of connection.
- B. The Customer is responsible for ensuring that Customer-Provided Equipment connected to the Company equipment and facilities is compatible with such equipment and facilities. All such Customer-Provided Equipment shall be registered by the Federal Communications Commission pursuant to Part 68 of Title 47, Code of Federal Regulations; and all User-provided wiring shall be installed and maintained in compliance with those regulations. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation or maintenance of such equipment and wiring shall be such as not to cause damage to Company-provided equipment and wiring or injury to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.
- C. The Company is not responsible for malfunctions of Customer-owned telephone sets or other Customer-Provided Equipment, or for misdirected calls, disconnects or other Service problems caused by the use of Customer-Provided Equipment.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.6 CUSTOMER EQUIPMENT AND CHANNELS (CONT'D.)

2.6.3 Interconnection of Facilities

- A. Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing communications Service and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- B. The Service may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of this Tariff and the tariff of the other communications carriers which are applicable to such connections.
- C. Facilities furnished under this Tariff may be connected to Customer-Provided Equipment in accordance with the provisions of this Tariff.

2.6.4 Inspections

If the protective requirements for Customer-Provided Equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of Service, to protect its facilities, equipment and personnel from harm.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.7 INTERRUPTIONS OF SERVICE

2.7.1 General

- A. A Customer may request a credit to the Customer's account, if for reasons within the Company's reasonable control, there is a failure of Services which is not due to the negligence of the Customer, or to the failure of channels, wiring, equipment, facilities or power provided by the Customer. The credit may be prorated according to the period of such interruption or failure and will be provided on the next practicable bill for Customer's services.
- B. No credit allowance will be made for:
 - 1. Interruptions due to the negligence of, or noncompliance with the provisions of this Tariff by the Customer, User, or other common carrier providing service connected to the Service of the Company;
 - 2. Interruptions due to the negligence of any person other than the Company, including but not limited to the Customer or other common carriers connected to the Company's facilities;
 - 3. Interruptions due to the failure or malfunction of non-Company equipment;
 - 4. Interruptions of Service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.7 INTERRUPTIONS OF SERVICE (CONT'D.)

2.7.1 General, Cont'd.

B. Cont'd

5. Interruptions of Service during any period when the Customer has released Service to the Company for maintenance purposes or for implementation of a Customer order for a change in Service arrangements; and
6. Interruption of Service due to circumstances or causes beyond the control of the Company.

- C. For the purposes of applying this provision, the word “interruption” shall mean the inability to complete calls either incoming or outgoing or both due to equipment malfunction or human errors. “Interruption” does not include service difficulties such as slow dial tone, circuits busy or other network capacity shortages. The interruption allowance shall not apply where Service is interrupted by the negligence or willful act of the Customer or where the Company, pursuant to the terms of this Tariff, suspends or terminates Service because of nonpayment of bills due to the Company, unlawful or improper use of facilities or Service, or any other reason covered by this Tariff.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.8 PAYMENT ARRANGEMENTS (CONT'D.)

2.8.3 Disputed Bills

- A. If the Customer has a complaint, has a question about, or seeks to dispute charges on the bill, the Customer should contact the Company at the address, telephone number, or e-mail address provided on the bill.
- B. Unless disputed, the invoice shall be deemed to be correct and payable in full by the Customer. If the Customer is unable to resolve any dispute with the Company, then the Customer may file a complaint with the Office of Consumer Services, NYS Department of Public Service, 3 Empire State Plaza, Albany, NY 12223, 1-800-342-3377 (8:30 am - 4:00 pm)

2.8.4 Late Payment Charges

- A. Customer bills are due on the due date specified on the bill. A Customer is in default unless payment is made on or before the due date specified on the bill. If payment is not received by the Customer's next billing date, a 1.5% Late Payment Charge may be applied to all amounts previously billed under this Tariff, excluding one month's Service charge, but including arrears and unpaid late payment charges.
- B. Late payment charges do not apply to those portions (and only those portions) of unpaid balances that are associated with disputed amounts. Undisputed amounts on the same bill are subject to late payment charges if unpaid and carried forward to the next bill.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.8 PAYMENT ARRANGEMENTS (CONT'D.)

2.8.5 Deposits

The Company reserves the right to require a deposit as a condition to the initial provision of services or as a condition to the continued provision of services. Such deposit will not exceed an amount equal to two months' estimated usage and service charges, or such other amount as may be established by the Commission. If the minimum period of service for the requested facilities and service is more than one month, the Customer may also be required to deposit a sum up to an amount equal to the total charges for service for the minimum service period less any connection charge paid by the Customer.

The fact that a deposit has been made shall in no way relieve the applicant or Customer from complying with the tariff regulations for the prompt payment of bills on presentation. Each applicant from whom a deposit is collected will be given a certificate of deposit and circular containing the terms and conditions applicable to deposits, in accordance with the Rules and Regulations of the Commission pertaining to Customer deposits.

A. Interest on Deposits

Deposits will accrue interest as specified by the Commission.

B. Inadequate Deposit

If the amount of a deposit is proven to be less than required to meet the requirements specified above, the Customer shall be required to pay an additional deposit upon request.

C. Return of Deposit

When a deposit is to be returned, the Customer may request that the full amount of the deposit be issued by check. If the Customer requests that the full amount be credited to amounts owed the Company, the Company will process the transaction on the billing date and will apply the deposit to any amount currently owed to the Company, and return any remaining amount of the deposit to the Customer by check.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.8 PAYMENT ARRANGEMENTS (CONT'D.)

2.8.6 Backbilling

The Company shall not charge Customers for previously unbilled Service or adjust upward a bill previously rendered when the period for the unbilled Service or billing adjustment is more than twenty-four (24) months prior to the mailing of the bill or the upward adjustment unless the conduct of the Customer caused or contributed to the failure of the Company to render timely accurate billing. Unless the Customer causes the late billing, the Company shall explain the reason for the late billing and shall advise the Customer that suspension/termination of Service is not permitted for charges billed in excess of six (6) months after the Service was provided. The Customer will be given the opportunity to pay the charges on a reasonable schedule pursuant to an installment plan to be agreed to with the Customer.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.9 DISCONTINUANCE OF SERVICE

2.9.1 Suspension or Termination of Service for Nonpayment

The Company may suspend or terminate a Customer's service if a Customer fails to pay any billed amount by the date due, make a payment required under an agreed to payment arrangement, fails to pay or agree in writing to pay equipment or installation charges, advance payment or deposit.

A. Business Customers

1. Service shall not be suspended until:

- a. at least five (5) days after written notice has been served personally on the Customer or the Customer has either signed for or refused a registered letter containing written notice addressed to such Customer at premises where service is rendered.
- b. at least eight (8) days after mailing written notice in a postpaid wrapper addressed to the Customer at the premises where service is rendered.

2. Service shall not be terminated until:

- a. at least ten (10) days after written notice has been served personally on the Customer or the Customer has either signed for or refused a registered letter containing written notice addressed to such Customer at premises where service is rendered.
- b. at least eight (8) days after mailing written notice in a postpaid wrapper addressed to the Customer at the premises where service is rendered.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.9 DISCONTINUANCE OF SERVICE (CONT'D.)

2.9.1 Suspension or Termination of Service for Nonpayment (Cont'd.)

A. Residential Customers

1. Service shall not be suspended until:

- a. at least eight (8) days after written notification has been mailed to the Customer

2. Service shall not be terminated until:

- a. at least ten (20) days after written notice has mailed to the Customer.

B. Telephone service shall only be suspended during the hours between 8:00 AM and 7:30 PM, Monday through Thursday and between the hours of 8:00 AM and 3:00 PM on Friday. It shall not be suspended or terminated for nonpayment on weekends, public holidays, other federal and state holidays proclaimed by the President or the Governor, or on days when the main business office of the Company is not open for business, or during the periods from December 23rd through December 26th or December 30th through January 2nd.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.9 DISCONTINUANCE OF SERVICE

2.9.2 Exceptions to Suspension and Termination for Nonpayment

Service shall not be suspended or terminated for:

- A. Nonpayment for Service for which a bill has not been rendered;
- B. Nonpayment for Service which has not been rendered;
- C. Nonpayment of any billed charge which is in dispute during the period before a determination of the dispute is made by the Company in accordance with the Company's complaint handling procedures.
- D. Nonpayment of charges for services other than basic local telephone service will not be cause for disconnection of basic local telephone service if charges for local telephone service have been paid.
- E. Service may be suspended or terminated for nonpayment of the undisputed portion of a disputed bill or deposit if the Customer does not pay the undisputed portion after being asked to do so. Suspended or terminated residential service shall be reconnected within 24 hours following the Company's receipt of funds sufficient to pay the undisputed amount or within 24 hours of the end of any circumstances beyond the Company's control that delay the reconnection, whichever is later.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.9 DISCONTINUANCE OF SERVICE (CONT'D.)

2.9.3 Termination for Cause Other than Nonpayment

The Company may terminate Service and sever the connection(s) from the Customer's premises under the following conditions:

- A. In the event of prohibited, unlawful or improper use of the facilities or Service, or any other violation by the Customer of this Tariff or the rules and regulations governing the facilities and Service; or
- B. If, in the judgment of the Company, any use of the facilities or Service by the Customer may adversely affect the Company's personnel, plant, property or Service. The Company shall have the right to take immediate action, including termination of the Service and severing of the connection, without notice to the Customer when injury or damage to personnel, plant, property or Service is occurring, or is likely to occur; or
- C. In the event of unauthorized use, where the Customer fails to take reasonable steps to prevent the unauthorized use of the facilities or Service received from the Company; or
- D. Company will make a reasonable effort to notify the Customer before such termination and will allow the Customer an appropriate opportunity to respond to such notice.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.9 DISCONTINUANCE OF SERVICE (CONT'D.)

2.9.4 Prohibited, Unlawful or Improper Use of Facilities or Service

Prohibited, unlawful or improper use of the facilities or Service includes, but is not limited to:

- A. The use of facilities or Service of the Company without payment of Tariff charges;
- B. Calling or permitting others to call another person or persons so frequently or at such times of the day or in such manner as to harass, frighten, abuse or torment such other person or persons;
- C. The use of profane or obscene language;
- D. The use of the Service in a manner such that it interferes with the Service of other Customers or prevents them from making or receiving calls;
- E. The use of a mechanical dialing device or recorded announcement equipment to seize a Customer's line, thereby interfering with the Customer's use of the Service; or
- F. Permitting fraudulent use.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.9 DISCONTINUANCE OF SERVICE (CONT'D.)

2.9.5 Abandonment or Unauthorized Use of Facilities

- A. If Company determines that facilities have been abandoned, or are being used by unauthorized persons, or that the Customer has failed to take reasonable steps to prevent unauthorized use, the Company may terminate the Service.
- B. Company may suspend or terminate service for abandonment or unauthorized use if the Company makes a reasonable attempt to determine occupancy or authorized use, or the Customer takes reasonable steps to prevent unauthorized use. A notice will be sent to the Customer five (5) days before such suspension or termination. The notification requirement is waived when previous mailings were returned by the Post Office or the Company is advised that a new occupant has moved into the location.
- C. In the event that Service is terminated for abandonment of facilities or unauthorized use and Service is subsequently restored to the same Customer at the same location:
 - 1. No charge shall apply for the period during which Service has been terminated; and
 - 2. Reconnection charges will apply when Service is restored. However, no charge shall be made for reconnection if the Service was terminated due to an error on the part of the Company.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.9 DISCONTINUANCE OF SERVICE (CONT'D.)

2.9.6 Change in Company's Ability to Secure Access

Any change in the Company's ability (a) to secure and retain suitable facilities and rights for the construction and maintenance of the necessary facilities and equipment, or (b) to secure and retain suitable space for its plant and facilities in the building where Service is provided to the Customer may require termination of a Customer's Service until such time as new arrangements can be made. Under such circumstances, no charges will be assessed the Customer while Service is terminated, and no connection charges will apply when Service is restored.

2.9.7 Emergency Termination of Service

The Company will immediately terminate the Service of any Customer, on request, when the Customer has reasonable belief that the Service is being used by an unauthorized person or persons. The Company may require that the request be submitted in writing as a follow-up to a request made by telephone.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (CONT'D.)

2.10.1 Installment Billing For Nonrecurring Charges

A residential Customer may request to pay service connection and other nonrecurring charges associated with a service order in accordance with a deferred payment plan that shall not exceed one year.

2.10.2 Adjusted Payment Schedule

A Customer on a fixed income (e.g., pension and public assistance) may request the opportunity to pay his or her bills on a reasonable schedule that is adjusted for periodic receipt of income.

2.10.3 Suspension or Termination for Nonpayment

- A. Suspension/termination notices may not be issued until at least twenty-five (25) days after the date of the bill. Bills must be mailed to the Customer no later than six (6) business days after the date of the bill.
- B. After issuing the written notification in accordance with Section 2.9.1 of this tariff, at least one attempt shall be made during non-working hours to contact the residential Customer by telephone before the scheduled date of suspension/termination.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (CONT'D.)

2.10.4 Deferred Payment Agreements

Service will not be suspended or terminated unless the Customer has been notified of the availability of a deferred payment plan. A residential Customer who has received service for at least three months and who has not been previously suspended or terminated for nonpayment may be eligible for a deferred payment plan.

If the Company believes that the Customer has the resources to pay the bill, it shall notify both the Customer and the Commission in writing of the reasons for its belief. The Commission shall make the final determination as to whether the plan should be provided. A Customer with medical emergencies and a Customer who is elderly, blind or disabled shall be exempt from such eligibility criteria.

Time Warner Cable Information Services (New York), LLC
d/b/a Time Warner Cable
P.S.C. No. 3 – Telephone
Effective Date: February 23, 2013

Leaf: 39
Revision: 0
Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.10 ADDITIONAL PROVISIONS APPLICABLE TO RESIDENTIAL CUSTOMERS (CONT'D.)

2.10.5 Dishonored Checks

When a check received from a residential Customer is dishonored, the Company shall make two attempts, one outside of normal business hours, to contact the Customer within 24 hours. If the Company reaches the Customer and the Customer has not submitted a dishonored check within the prior twelve (12) months, the Customer shall not be suspended or terminated due to the dishonored check sooner than 24 hours after the contact.

Issued By: Julie P. Laine, Secretary
60 Columbus Circle, New York, NY 10023

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.11 TAXES AND OTHER CHARGES

The Customer may be responsible for payment of any Federal, New York or local sales, use, gross receipts, access or other taxes, charges, surcharges (however designated), franchise and permit fees, and all taxes, fees, and other exactions imposed on the Company or its Service by governmental jurisdictions, other than taxes imposed generally on the Company's net income.

2.12 TELEPHONE SURCHARGES

2.12.1 Surcharge For State Gross Income and Gross Earnings Taxes

A monthly surcharge to recover the additional expense related to the State Gross Income and Gross Earnings Taxes may apply to the recurring and nonrecurring rates and charges for all intrastate service except returned check charges, late payment charges and rates for local coin calls. The applicable Gross Revenue Surcharge rates are shown in the Rate Schedule at the end of this tariff. Any changes to these rates will be filed on 15 days' notice to Customers and the Commission, and as directed by the Commission. Whenever the state levies a new tax on the Company's gross revenues, repeals such a tax, or changes the rate of such a tax, the Commission may approve new surcharge factors, and the Company will file a revised rate schedule as directed or approved by the Commission. (C)

The State Gross Revenue Tax Surcharge rate to be charged is: 2.9405%

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.12 TELEPHONE SURCHARGES (CONT'D.)

2.12.2 Village or Municipal Surcharge On Local Utility Gross Revenue Taxes

In certain cities and villages a municipal surcharge related to the Local Utility Gross Revenue Taxes may apply to the recurring and nonrecurring rates and charges for all (C) intrastate service except returned check charges, late payment charges and rates for local coin calls.

2.12.3 Metropolitan Commuter Transportation District Tax Surcharge

In the counties listed below, a surcharge to recover the expense related to the Temporary Metropolitan Transportation Business Tax Surcharge (MTA) Tax may apply in addition (C) to all recurring and nonrecurring rates and charge for all intrastate services except charges collected for sent-paid coin telephone messages, check return and late payment charges.

Rate: 0.0595%

Applicable Counties: New York City Counties
Bronx, Kings, New York, Queens, Richmond
Duchess County
Nassau County
Orange County
Putnam County
Rockland County
Suffolk County
Westchester County

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.13 USE OF CUSTOMER'S SERVICE BY OTHERS

2.13.1 Customers and Authorized Users

Services provided hereunder are provided solely for the use of the Customer and End Users authorized by the Customer. Customers may not resell such Service to a third party for any form of compensation.

2.13.2 Relocation, Transfers and Assignments

- A. Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the Service and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company, (b) pursuant to any sale or transfer of substantially all the assets of the Company; or (c) pursuant to any financing, merger or reorganization of the Company. Transfer of all or a portion of a Customer's account, the Service or the Company's equipment by the Customer to any other person or entity, or to a new residence or other location, is prohibited.

- B. Transfer of all or a portion of the Voice Service or the Company's Equipment by Customer to any other person or entity, or to a new residence or other location, is prohibited. Customer expressly acknowledges that the address associated with an emergency 911 call is the authorized address where the Voice Service was originally provided and that movement of the voice-enabled cable modem from the original service location will result in the identification of emergency 911 calls from the original service location. Access to emergency 911 services will therefore be limited if the voice-enabled cable modem is moved from the original service location. Customers must contact Company to request the relocation of Service to a new service address.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.14 QUALIFICATION AS RESIDENTIAL USAGE

The Company provides Residential Voice Service for residential use only. The Company will determine whether the Customer's proposed use is residential based on the character of the use to be made of the Service. Service is intended for reasonable residential usage by residential customers. Limitations may apply to an excessive number of calls during a fixed period, heavy usage during business hours, heavy usage concentrated over consecutive days, or usage that may be deemed to be business use. Service will not be provided where the proposed use will primarily or substantially consist of a business, professional, institutional, or otherwise occupational nature. Where the business use, if any, is incidental and where the major use is of a social or domestic nature, the use will be considered residential if installed in a residence.

2.15 CANCELLATION OF SERVICE

If the Customer has subscribed to Service under a term agreement and cancels a service order or terminates Service before the completion of the term for any reason whatsoever other than a Service interruption (as defined in Section 2.7), the Customer agrees to pay to the Company:

2.15.1 All nonrecurring charges as specified in this Tariff; plus

2.15.2 Any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer; plus

2.15.3 All recurring charges specified in this Tariff for the balance of the then-current term.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.16 NOTICES AND COMMUNICATIONS

All notices or other communications required to be given pursuant to this Tariff will be delivered via e-mail and/or first-class mail. The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

2.17 SPECIAL CONSTRUCTION AND SPECIAL ARRANGEMENTS

2.17.1 Special Construction and Non-Routine Maintenance

- A. Subject to the agreement of the Company and to all of the regulations contained in this Tariff, special construction, special arrangements and non-routine maintenance may be undertaken on a reasonable-efforts basis at the request of the Customer. Such special construction, special arrangements and non-routine maintenance may be performed outside the Company's regular business hours or (in the Company's sole discretion and subject to any conditions it may impose) in hazardous locations. Special arrangements include any service or facility relating to a regulated service not otherwise specified under this Tariff, or for the provision of Service on an expedited basis or in some other manner different from the normal tariff conditions. In such cases, charges based on the cost of labor, material and other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customers' request, extends beyond regular business hours into time periods including, but not limited to weekends, holidays and/or nights, additional charges may apply.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 2 – RULES AND REGULATIONS (CONT'D.)

2.17 SPECIAL CONSTRUCTION AND SPECIAL ARRANGEMENTS (CONT'D.)

2.17.2 Where the Company furnishes a facility or Service for which a rate or charge is not specified in this Tariff, charges will be based on the costs incurred by the Company and may include:

- Nonrecurring charges;
- Recurring charges;
- Termination liabilities; or
- Combinations thereof.

The agreement for special construction will ordinarily include a minimum Service commitment based upon the estimated service of the facilities provided.

2.17.3 Termination Liability

To the extent that there is no other requirement for use by the Company, a termination liability may apply for facilities specially constructed at the request of the Customer.

2.18 INDIVIDUAL CASE BASIS ARRANGEMENTS

Rates for Individual Case Basis (ICB) arrangements may be developed on a case-by-case basis in response to a bona fide request from a Customer or prospective Customer for services which vary from tariffed arrangements. Rates quoted in response to such requests may be different than those specified for such service in this Tariff. ICB rates will be offered to Customers in writing and will be made available to similarly situated Customers.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS

3.1 VOICE SERVICE

3.1.1 General

A. Description

1. Voice Service provides a connection to the Company's network which enables the Customer to:
 - a. place and receive calls (including incoming facsimile transmissions) to and from other subscribers to the Company's Voice Service and on the public switched telephone network;
 - b. access the Company's intrastate, interstate and international Voice Service;
 - c. access the operator service and business office for Service related assistance, access toll-free telecommunications services such as 800 toll-free calling, and access E-911 service for emergency calling; and
 - d. originate calls to the Telecommunications Relay Service (TRS) that enables hearing or speech-impaired persons using Telephone Devices for the Deaf (TDDs) or similar devices to communicate with the hearing population not using TDDs and vice versa. A Customer will be able to access the state provider to complete such calls.
 2. Voice Service is not supported by a Customer premises back-up power source, and if electrical power and/or Time Warner Cable's cable modem and/or cable television service are not operating, the Voice Service, including the ability to access emergency 911 services, will not be available.
- B. The provision of Voice Service at the rates and charges and terms and conditions shown is subject to the provisions of other sections of this tariff.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.2 Residential Voice Service

A. Service Descriptions

1. Home Phone Unlimited Nationwide*

This package allows for unlimited local, intrastate and interstate toll calling for a flat monthly rate. Discounts apply to Customers subscribing to other applicable Company Services. All Custom Calling Features in tariff Section 3.1.2.D are included at no additional charge.

2. Home Phone Unlimited NY*

This service allows for unlimited outbound local and intrastate calling. Interstate and international toll calling is available at an additional rate per minute basis. All Custom Calling Features in tariff Section 3.1.2.B are included at no additional charge.

3. Home Phone Local*

This package allows unlimited local calling. Intrastate, interstate and international calling is available on an additional rate per minute basis. All Custom Calling Features in tariff Section 3.1.2.C are included at no additional charge.

* Effective November 18, 2016 the Company's Home Phone Unlimited Nationwide, Home Phone Unlimited NY and Home Phone Local Voice Service products will be unavailable to new Customers in New York City and the Hudson Valley. Effective March 15, 2017 the Company's Home Phone Unlimited Nationwide, Home Phone Unlimited NY and Home Phone Local Voice Service products will be unavailable to new Customers in Western NY, Central NY and Albany. A Customer currently subscribed to one of these Services may continue to receive the Service (i.e., is "grandfathered") until Customer voluntarily changes packages, Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the NY PSC.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.2 Residential Voice Service (Cont'd.)

A. Service Descriptions (Cont'd.)

4. Home Phone Seasonal Service

Home Phone Seasonal Service is available to Home Phone residential customers who reside in their homes only part of the year. It allows existing customers to retain their existing telephone number and to maintain very limited phone service while away from their residence. Home Phone Seasonal Service may only be offered to subscribers who have been connected to Home Phone service for at least 7 calendar days after they are installed. New customers may not go directly to Seasonal Service. The customer must provide dates of departure and return. If return date is not provided, an automatic reconnect work order will be entered for 6 months. Customer must have a current account balance and provide a forwarding address, pay in advance or participate in an automatic payment option.

a. Features

Customer can turn this service on two times a year for a minimum of 2 months and maximum of 6 months per year. Outbound 911 and 611 functionality is available. When activated there will be no inbound call capability. All incoming call attempts will be routed directly to a reorder tone or voicemail. Voicemail will remain active if customer has voicemail and chooses to leave it active, or if a customer activates new voicemail. Voicemail will be available for remote access. No other features or services will be available during this time. Customer will not be able to make any charge per service calls or use charge per features within the plan such as international long distance, operator or directory assistance. If a subscriber has more than one line, all lines must go to and from Seasonal Service at the same time.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.2 Residential Voice Service (Cont'd.)

A. Service Descriptions (Cont'd.)

5. Basic Service Local (T)

Basic Service Local provides a voice-grade service connection allowing unlimited calling within a subscriber's local calling area in addition to the following service elements: equal access to interexchange carriers, one free white page directory listing, access to 911/Enhanced 911 service, access to directory services, access to Toll-Free services, access to New York Telephone Relay Service, and access to operator services. Intrastate, interstate and international calling are available on an additional rate per minute basis. Basic Service Local may be offered as a stand-alone service or bundled with video and/or internet services.

6. Spectrum Voice (T)

Spectrum Voice allows unlimited local calling (Basic Service) and unlimited long distance calling minutes to intrastate, interstate and certain international locations. Included in Spectrum Voice are the following calling features: Call Forwarding, Anonymous Call Reject, Block Caller ID, Inbound/Outbound Call Restriction Options, Caller ID, Call Trace, Call Waiting, Call Waiting with Caller ID, Speed Dial and 3-Way Calling. Also included is Directory Assistance, Private Number Service (Listing) and Voicemail. The Spectrum Voice calling plan may be offered as a stand-alone service or with video and/or internet services.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.2 Residential Voice Service (Cont'd.)

B. Monthly Recurring Rates

1. Home Phone Unlimited Nationwide *

- a. Customers subscribing to Time Warner Cable cable television services and Time Warner Cable high-speed cable modem service.

Western New York	Central New York	Albany	Hudson Valley	New York City
\$42.99	\$44.99	\$39.95	\$39.95	\$39.95

- b. Customers subscribing to either Time Warner Cable cable television service or to Time Warner Cable high-speed cable modem service.

Western New York	Central New York	Albany	Hudson Valley	New York City
\$42.99	\$44.99	\$44.99	\$39.95	\$39.95

- c. Customers who do not subscribe to other Time Warner Cable services.

Western New York	Central New York	Albany	Hudson Valley	New York City
\$42.99	\$44.99	\$49.95	\$39.95	\$39.95

d. Home Phone Unlimited Nationwide -- Second line

Western New York	Central New York	Albany	Hudson Valley	New York City
\$29.99	N/A	\$29.95	N/A	\$29.95

* Effective November 18, 2016 the Company’s Home Phone Unlimited Nationwide, Home Phone Unlimited NY and Home Phone Local Voice Service products will be unavailable to new Customers in New York City and the Hudson Valley. Effective March 15, 2017 the Company’s Home Phone Unlimited Nationwide, Home Phone Unlimited NY and Home Phone Local Voice Service products will be unavailable to new Customers in Western NY, Central NY and Albany. A Customer currently subscribed to one of these Services may continue to receive the Service (i.e., is “grandfathered”) until Customer voluntarily changes packages, Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the NY PSC.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.2 Residential Voice Service (Cont'd.)

B. Monthly Recurring Rates (Cont'd.)

2. Home Phone Unlimited NY*

- a. Customers subscribing to Time Warner Cable cable television services and Time Warner Cable high-speed cable modem service.

Western New York	Central New York	Albany	Hudson Valley	New York City
\$29.99	N/A	N/A	\$29.95	\$29.95

- b. Customers subscribing to either Time Warner Cable cable television service or to Time Warner Cable high-speed cable modem service.

Western New York	Central New York	Albany	Hudson Valley	New York City
\$29.99	N/A	N/A	\$29.95	\$29.95

- c.. Customers who do not subscribe to other Time Warner Cable services.

Western New York	Central New York	Albany	Hudson Valley	New York City
\$29.99	N/A	N/A	\$29.95	\$29.95

- d. Home Phone Unlimited NY -- Second line

Western New York	Central New York	Albany	Hudson Valley	New York City
\$24.99	N/A	N/A	N/A	\$24.95

* Effective November 18, 2016 the Company’s Home Phone Unlimited Nationwide, Home Phone Unlimited NY and Home Phone Local Voice Service products will be unavailable to new Customers in New York City and the Hudson Valley. Effective March 15, 2017 the Company’s Home Phone Unlimited Nationwide, Home Phone Unlimited NY and Home Phone Local Voice Service products will be unavailable to new Customers in Western NY, Central NY and Albany. A Customer currently subscribed to one of these Services may continue to receive the Service (i.e., is “grandfathered”) until Customer voluntarily changes packages, Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the NY PSC.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.2 Residential Voice Service (Cont'd.)

B. Monthly Recurring Rates (Cont'd.)

3. Home Phone Local*

- a. Customers subscribing to Time Warner Cable cable television services and Time Warner Cable high-speed cable modem service.

(1) Monthly Recurring Charges

Western New York	Central New York	Albany	Hudson Valley	New York City
\$24.99	N/A	N/A	\$24.95	N/A

(2) Intrastate Usage

Per Minute: \$0.07

- b. Customers subscribing to either Time Warner Cable cable television service or to Time Warner Cable high-speed cable modem service.

(1) Monthly Recurring Charges

Western New York	Central New York	Albany	Hudson Valley	New York City
\$24.99	N/A	N/A	\$24.95	N/A

(2) Intrastate Usage

Per Minute: \$0.07

* Effective November 18, 2016 the Company’s Home Phone Unlimited Nationwide, Home Phone Unlimited NY and Home Phone Local Voice Service products will be unavailable to new Customers in New York City and the Hudson Valley. Effective March 15, 2017 the Company’s Home Phone Unlimited Nationwide, Home Phone Unlimited NY and Home Phone Local Voice Service products will be unavailable to new Customers in Western NY, Central NY and Albany. A Customer currently subscribed to one of these Services may continue to receive the Service (i.e., is “grandfathered”) until Customer voluntarily changes packages, Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the NY PSC.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.2 Residential Voice Service (Cont'd.)

B. Monthly Recurring Rates (Cont'd.)

3. Home Phone Local (Cont'd.)*

c. Customers who do not subscribe to other Time Warner Cable services.

(1) Monthly Recurring Charges

Western New York	Central New York	Albany	Hudson Valley	New York City
\$24.99	N/A	N/A	\$24.95	N/A

(2) Intrastate Usage

Per Minute: \$0.07

d. Home Phone Local -- Second line

(1) Monthly Recurring Charges

Western New York	Central New York	Albany	Hudson Valley	New York City
\$19.99	N/A	N/A	N/A	N/A

(2) Intrastate Usage

Per Minute: \$0.07

* Effective November 18, 2016 the Company's Home Phone Unlimited Nationwide, Home Phone Unlimited NY and Home Phone Local Voice Service products will be unavailable to new Customers in New York City and the Hudson Valley. Effective March 15, 2017 the Company's Home Phone Unlimited Nationwide, Home Phone Unlimited NY and Home Phone Local Voice Service products will be unavailable to new Customers in Western NY, Central NY and Albany. A Customer currently subscribed to one of these Services may continue to receive the Service (i.e., is "grandfathered") until Customer voluntarily changes packages, Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the NY PSC..

(C)
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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.2 Residential Voice Service (Cont'd.)

B. Monthly Recurring Rates (Cont'd.)

4. Seasonal Service

Western New York	Central New York	Albany	Hudson Valley	New York City
\$9.95	\$9.95	\$9.95	\$9.95	N/A

(M)
(D)
(M)

Some material previously found on this leaf is now found on Leaf 52.3, Revision 0

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.2 Residential Voice Service (Cont'd.)

B. Monthly Recurring Rates (Cont'd.)

5. Basic Service Local

(T)

(1) First Line

Service	Voice Only
Flat Rate Service	\$24.99
Intrastate Long Distance Usage Rate, per minute	\$0.07
Directory Assistance, per use	\$1.99

(2) Second Line – Same as first line.

(D)
|
|
(D)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.2 Residential Voice Service (Cont'd.)

B. Monthly Recurring Rates (Cont'd.)

6. Spectrum Voice

(T)

(1) First Line

Service	Voice Only
Flat Rate Service	\$29.99

(2) Second Line

Service/Credit	Voice Only
Flat Rate Service	\$19.99

(3) International long distance calling and rate plans may also be available.

(D)
|
(D)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.2 Residential Voice Service (Cont'd.)

C. Installation Charge

Basic Service Local and Spectrum Voice

\$49.99 (up to two lines)

(D)
|
(D)

(D)
|
(D)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.2 Residential Voice Service (Cont'd.)

D. Custom Calling Features

(T)

1. Call Waiting

When a Customer is making a Call, a short spurt of tone signals the Customer that an incoming call is waiting. The tone is heard only by the Call Waiting Customer, while the incoming caller hears a regular ringing signal. Flashing the switchhook holds the first call while the second is answered

2. Caller ID

Allows a Caller ID display unit to display the name and number of incoming calls.

3. Call Waiting with Caller ID

When a Customer is talking on the telephone, allows a Caller ID display unit to display the number of an incoming call. A Customer-provided visual display unit is required to interact with this feature.

4. Caller ID – Block Per Line

Allows the Customer to prevent delivery of their telephone number on all outgoing calls. This feature will be in operation on a continuous basis unless *82 is dialed to unblock before a call is placed. This feature may not operate when calling toll free and abbreviated telephone numbers (e.g., 211, 311, 911).

5. Caller ID – Block Per Call

Allows the Customer to prevent delivery, on a per call basis, of their telephone number on an outgoing call to another party who subscribes to Caller ID. This service is accessed by dialing *67. This feature may not operate when calling toll free and abbreviated telephone numbers (e.g., 211, 311, 911).

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.2 Residential Voice Service (Cont'd.)

D. Custom Calling Features (Cont'd.)

(T)

6. Call Trace

Customers receiving annoying or anonymous calls may request (1) a telephone number change, which will be provided at no charge by company's name or (2) the capability to utilize Call Trace on a per activation basis, as needed. If a trace is successful, the Company's equipment will record the originating telephone number, and the date and time of the call. The results of the trace will be disclosed to a law enforcement agency. Call Trace is available where facilities permit.

7. Anonymous Call Reject

Blocks unwanted calls from callers who restrict sending caller ID information.

8. Call Forward

Allows all calls to be forwarded to a specific phone number (excluding international terminations).

9. Three-Way Calling

Allows a User to add a third party or a second call to an existing two party call.

10. Speed Dial

Provides single digit dialing for up to 8 numbers stored.

11. Inbound/Outbound Call Restriction Options

Restricts inbound calls, and allows the Customer to opt to disallow certain outbound calls: International, 900, both international +900/976, all chargeable calls such as 411, 900, international, operator assisted and directory assistance.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (T)

A. Service Descriptions

1. BCP Unlimited Service** (T)

Provides unlimited local and domestic toll calling for Business Customers for a flat monthly rate. Service includes several Calling Features as described in Section 3.1.3.C. Operator and directory assisted calling includes a per call charge. Service is provided on a term basis only of 1, 2, 3 and 5 year terms available. Service not bundled with other Company offerings requires a 2 line minimum.

2. BCP Unlimited Local Service** (T)

Provides unlimited calling within the local calling area. Calls outside of the local calling area will be billed on a per minute basis. Customers subscribe on a term plan basis minimum of one (1) year if purchasing other Company services, or two years (2) if purchasing service on a stand-alone basis.

3. BCP Unlimited Tri-State Service** (T)

Provides unlimited calling within the New York Metro area. Interstate calls will be billed on a per minute basis. Customers subscribe on a term plan basis minimum of one (1) year if purchasing other Company services, or two years (2) if purchasing service on a stand-alone basis. Calling area varies by customer location.

** Effective December 14, 2016, the Company's BCP Unlimited, BCP Unlimited Local and BCP Unlimited Tri-State Local Voice Service products will be unavailable to new Customers. A Customer currently subscribed to one of these Services may continue to receive the Service (*i.e.*, is "grandfathered") until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission. (N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

A. Service Descriptions (Cont'd.)

4. Spectrum Business Unlimited Service

Provides unlimited local and domestic toll calling for Business Customers for a flat monthly rate. Service includes several Calling Features as described in Section 3.1.3.C. Directory Assistance calling (C) (limited to 1000 uses) is included with this service. Operator calling (C) includes a per call charge. Service can be bundled with other Company offerings.

5. Spectrum Basic Business Voice Service

Provides unlimited calling within the local calling area. Calls outside of the local calling area will be billed on a per minute basis. Customers subscribe on a month to month basis.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service

B. Rates

1. BCP Unlimited Service**

Service is provided on a term basis only, with a minimum term period of 1 year. Term service rates are based on discounts off the Monthly Recurring Charge for month-to-month service, which is only available once the initial term agreement period has been completed and until such time as another term agreement is secured.

Monthly Recurring Charge:

Stand-alone BCP * (single play)	<u>Per Line</u>
New York City	\$66.95
All Other Areas	\$81.95

BCP bundled with data or digital cable video television service (double play)	
Discount	10.0%-16.3%

Term Discounts (1-3, 5 years)	5.0%-32.8%
-------------------------------	------------

	<u>Per Line</u>	
Multi-Line Volume Discount Plan:		
Service provided within existing Term Plan	\$33.99	(C)
Service provided Month-to-Month	\$34.99 (I)	(C)
- Minimum of 4 BCP Unlimited Lines		
- Minimum 3-Year Term		
- Not available in connection with other discounts, promotional offerings, or ICB arrangements.		

* There is a two (2) line minimum for stand-alone BCP service.

All term agreements are offered on a nondiscriminatory basis and are available at the same rates to similarly situated customers.

** Effective December 14, 2016, the Company's BCP Unlimited, BCP Unlimited Local and BCP Unlimited Tri-State Local Voice Service products will be unavailable to new Customers. A Customer currently subscribed to one of these Services may continue to receive the Service (*i.e.*, is "grandfathered") until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

B. Rates (Cont'd.)

2. BCP Unlimited Local Service (Outside NYC Only)**

Monthly Recurring Charge, per line:		(T)
Service provided within existing Term Plan	\$29.95	(C)
Service provided Month-to-Month	\$32.95 (I)	(C)
Stand-alone (single play)		
Minimum 2 Year Term		

Bundled with data and/or digital Video
Television service (double or triple play)
Minimum 1 Year Term

Rate /minute for calls outside local calling area: \$0.07
(Calls are billed in six (6) second increments after a minimum call
duration for billing purposes of eighteen (18) seconds)

3. BCP Unlimited Tri-State Service**

Monthly Recurring Charge, per line:		(T)
Service provided within existing Term Plan	\$34.95	(C)
Service provided Month-to-Month	\$34.99 (I)	(C)
Stand-alone (single play)		
Minimum 2 Year Term		

Bundled with data and/or digital Video
Television service (double or triple play)
Minimum 1 Year Term

** Effective December 14, 2016, the Company's BCP Unlimited, BCP Unlimited Local and BCP Unlimited Tri-State Local Voice Service products will be unavailable to new Customers. A Customer currently subscribed to one of these Services may continue to receive the Service (*i.e.*, is "grandfathered") until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

B. Rates (Cont'd.)

4. Spectrum Business Unlimited Service

Monthly Recurring Charge, per line

Months 1-12

\$29.99 (R)

(C)

Months 13+

\$39.99 (R)

(C)

Installation Charge

\$99.00

5. Spectrum Basic Business Voice Service

Monthly Recurring Charge, per line:

\$32.95

Installation Charge

\$99.00

Rate/Minute for Calling Outside local calling area

\$0.07

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D)

3.1.3 Business Voice Service (Cont'd.)

C. Custom Calling Features

There are no additional charges for the features listed below. Customers may add or remove features at any time. Voice Mail is available for an additional monthly per line charge.

1. 3-Way Call Transfer (T)
Put call on hold to consult with the party privately before transferring the call. (T)
2. Anonymous Call Rejection
Blocks unwanted calls from callers who restrict sending caller ID information.
3. Auto Attendant (N) (D)
Virtual automated receptionist that greets incoming callers with an Interactive Voice Response menu to transfer callers or allow them to leave a message. (D)
4. Automatic Callback (*66)
Automatically redials the last outgoing busy call and then notifies when the line is free.
5. Block 3rd Party Calls
Block third party calls and potential charges.
6. Block Collect Calls
Block all incoming collect calls.
7. Block International Calls
The Customer may opt to allow international outbound calls. (N)

Some material previously found on this leaf is now found on Leaf 58.0.1, Revision 0.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D)

3.1.3 Business Voice Service (Cont'd.)

C. Custom Calling Features (Cont'd.)

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|-----|--|-----|-----|
| 8. | Call Forwarding Always | (T) | (M) |
| | Forward all of your incoming calls to another number. | | |
| 9. | Call Forwarding Busy | | |
| | Forward all of your incoming calls to another number when the line is busy. | | |
| 10. | Call Forwarding No Answer | | |
| | Forward all of your incoming calls that are not answered within a specified number of rings to another number. | (T) | (M) |
| 11. | Call Forwarding – Remote Access via Portal | (N) | |
| | Use your mobile phone to log into portal to change call forwarding numbers. | | (N) |
| 12. | Call Forwarding Selective | (T) | (M) |
| | Forward calls only from telephone numbers previously entered into a pre-determined list. If a match occurs, the inbound call is forwarded to the number specified. | | |
| | | (T) | (M) |

*Some material now found on this leaf was previously found on
Leaf 58, Revision 1 and Leaf 61, Revision 2*

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D)

3.1.3 Business Voice Service (Cont'd.)

C. Custom Calling Features (Cont'd.)

- | | | |
|-----|--|-----------------|
| 13 | Call Hold | (N)

(N) |
| | Enables the User to put an active call on hold and then make another call. User can return to the original call and alternate between the two. | |
| 14. | Call Logs | (T) |
| | Allows Customers to view the details of their most recent calls. Calls are broken up into three (3) categories: Missed Calls, Dialed Calls, and Received Calls. | |
| 15. | Call Park and Retrieve | (N)

(N) |
| | Park a call from any phone in a business group and then retrieve the call from any phone in the business group. | |
| 16. | Call Return - *69 | (T) |
| | Allows Customers to call the last number that called their phone line through the use of a feature access code. | |
| 17. | Call Scheduler | (T) |
| | Allows Users to maintain additional control of their features via Voice Manager by establishing advanced settings in their Call Scheduler (e.g. time of day/day of week) for features to be active. Up to three (3) User Configurations can be established but only one (1) can be active at a time. | |
| 18. | Call Transfer | (N)

(N) |
| | Place a call on hold and dial the number/extension to transfer the call to the party the caller is trying to reach. | |

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

C. Custom Calling Features (Cont'd.)

19. Call Waiting (T)
A special tone alerts the User when another caller is trying to reach him/her and User is already on the phone.
20. Call Waiting Caller ID (T)
If a call comes in while you are using your phone, you can see the calling party name and number while you are on another call. A tone alerts you to the waiting call. (T)
21. Call Waiting Cancel (T)
Cancel receiving incoming calls to ensure no interruptions while you are on an active call. (T)
22. Caller ID (T)
Allows a Caller ID display unit to display the name and number of incoming calls.
23. Caller ID – Block Per Line (T)
Allows the Customer to prevent delivery of their telephone number on all outgoing calls. This feature will be in operation on a continuous basis unless *82 is dialed to unblock before a call is placed. This feature may not operate when calling toll free and abbreviated telephone numbers (e.g., 211, 311, 911).
24. Caller ID – Blocking and Unblocking Per Call (T)
Pressing a star code before dialing a number suppresses sending your Caller ID (calling name and number) to the party you are calling. (T)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

C. Custom Calling Features (Cont'd.)

25. Caller ID – Custom (T)

Allows Users to determine the name and phone number that displays to people receiving a call from the Customer to their Caller ID. The Calling Line Identification (CLID) must be a number selected from the Customer account.

26. Directed Call Pickup (N)

Enables picking up an incoming call ringing on another line in a Business Group by dialing the star code.

27. Do Not Disturb (DND) (T)

Allows Customers to set their phone line status as unavailable. All calls to the line receive a busy signal.

28. Extension Dialing (N)

A 4-digit extension assigned to the telephone number so the entire telephone number does not have to be dialed.

(D)
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(D)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

C. Custom Calling Features (Cont'd.)

29. Hunt Groups (N)
Pre-determined ring sequences for a group of members that are set up in advance that determines how incoming calls will be answered. (N)
30. Hunting – Sequential (T)
Allows sharing of a group of lines by many individuals for incoming calls. When a pilot number is dialed and is busy, hunting will be invoked. The call will be delivered to the first idle line found in the hunt group.
31. Hunting - Uniform Call Distribution (T)
Allows sharing of a group of lines by many individuals for incoming calls. When a pilot number is dialed, the call will be assigned to the most idle line.
32. Hunting Circular (T)
Allows sharing of a group of lines by many individuals for incoming calls. When any number in the hunt group is dialed and is busy, hunting will be invoked. The call will be delivered to the next idle line found in the hunt group.
33. Extended Message (N)
Recorded message that notifies incoming callers a disconnected line is no longer in service – Standard 30 days. Customer can add 60 days for a fee. (N)
34. Last Number Redial - *68 (T)
Allows the Customer to redial the last call that was made through the use of a feature access code.

(D)
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(D)

Some material previously found on this leaf is now found on Leaf 61.1, Revision 0

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

C. Custom Calling Features (Cont'd.)

35. Selective Call Rejection

(T) (D)

Allows the subscriber to screen incoming calls; if a telephone number is on the user defined list, the call will be blocked. Blocked calls will receive a treatment message stating that their call cannot be accepted by the called party. All calls from telephone numbers not on the list will be completed.

36. Sequential Ring

(N) (D)

Enables ringing to specified phones in a business group one after the other. If the call is not answered, it is sent back to the main line for processing.

(N) (D)

(D)

Some material previously found on this leaf is now found on Leaf 58.0.1, Revision 0

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

C. Custom Calling Features (Cont'd.)

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|-----|--|-------------|
| 37. | Simultaneous Ring | (N) |
| | Enable incoming phone calls to be received at different locations, on different phones. |
(N) |
| 38. | Speed Dial (1-8) | (T) (M) |
| | Up to eight frequently called telephone numbers can be stored with keys 2-9 on the telephone keypad. |
(T) (M) |
| 39. | Three-Way Calling | (N) |
| | Add another party to a call already in progress. |
(N) |

Some material now found on this leaf was previously found on Leaf 60, Revision 2

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

(T)

D. Toll Free Services

1. BCP Toll Free Services**

(T)

a. Description

(T)

Toll Free Service is an inbound calling service, available to Company Customers with an active Business Class Phone (BCP) telephone number or Business Class PRI (BC PRI) telephone number, which permits calls to be completed to the Customer's location without charge to the calling party. Call charges are billed to the Customer rather than to the originating caller. Service is accessed by dialing a toll-free prefix (8xx). Access to the service is gained by dialing a ten-digit toll-free number which terminates at the Customer's location. Toll Free Numbers may be listed in the national Toll Free Directory Assistance database. In addition to a Monthly Recurring and/or Non-Recurring charge, per minute charges may apply.

** Effective December 14, 2016, the Company's BCP Toll Free Services will be unavailable to new Customers. A Customer currently subscribed to one of these Services may continue to receive the Service (*i.e.*, is "grandfathered") until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission.

(N)
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|
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(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.) (T)

D. Toll Free Services (Cont'd.)

1. BCP Toll Free Services (Cont'd.)** (T)

a. Description (Cont'd.) (T)

Customers may choose from Basic Toll Free Service or Enhanced Toll Free Service, depending upon their needs. Basic Toll Free Service allows all toll free calls to terminate to a single BCP or BC PRI number. Enhanced Toll Free Service allows calls to terminate to multiple BCP or BC PRI numbers based on customer-selected features.

** Effective December 14, 2016, the Company's BCP Toll Free Services will be unavailable to new Customers. A Customer currently subscribed to one of these Services may continue to receive the Service (*i.e.*, is "grandfathered") until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission. (N)
|
|
|
(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF
SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.) (T)

D. Toll Free Services (Cont'd.)

1. BCP Toll Free Services (Cont'd.)** (T)

b. Rates (T)

	<u>Monthly Recurring</u> <u>Charge</u>	<u>Non-Recurring</u> <u>Charge</u>
Basic Service	\$0.00	\$0.00
Enhanced Service per line (maximum 5 lines)	\$10.00	\$0.00
Toll Free National Listing	\$14.00	40.00
Per Feature Charge	\$0.00	\$50.00
Intrastate Per Minute (Calls are billed in six (6) second increments after a minimum call duration for billing purposes of eighteen (18) seconds)		\$0.06
Additional rate plans available to multiline Customers with qualifying volume/service bundles:		
- Plan A		\$0.039
- Plan B		\$0.029
- Plan C		\$0.025
- Plan D		\$0.022
- Plan E		\$0.019

** Effective December 14, 2016, the Company's BCP Toll Free Services will be unavailable to new Customers. A Customer currently subscribed to one of these Services may continue to receive the Service (i.e., is "grandfathered") until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission. (N)
|
|
|
(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

D. Toll Free Services (Cont'd.)

2. Spectrum Toll Free Services

a. Description

Toll Free Service is an inbound calling service, available to Company Customers with an active Spectrum Voice telephone number which permits calls to be completed to the Customer's location without charge to the calling party. Call charges are billed to the Customer rather than to the originating caller. Service is accessed by dialing a toll-free prefix (8xx). Access to the service is gained by dialing a ten-digit toll-free number which terminates at the Customer's location. Toll Free Numbers may be listed in the national Toll Free Directory Assistance database. In addition to a Monthly Recurring and/or Non-Recurring charge, per minute charges may apply.

b. Rates

	<u>Monthly Recurring Charge</u>	<u>Non-Recurring Charge</u>	
Toll Free Line	\$2.00	\$0.00	
Toll Free National Listing*	\$20.00	\$0.00	
Directory Listing*	\$5.00	\$0.00	
Intrastate, per minute		\$0.04	
Remote Number Forwarding	\$15.00	\$25.00 (N)	
Auto Attendant, each additional	\$15.00		(T)

* Rate after first free listing.

(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

E. Remote Call Forwarding

1. Description

Remote Call Forwarding (RCF) is a telecommunications network service that enables all calls to a specified telephone number (RCF Telephone Number) to be automatically forwarded to another telephone number (Terminating Telephone Number), which is a Business Voice Service or PRI number associated with the customer's account.

2. RCF is subject to the availability of suitable facilities.

3. Rates*

(T)

	<u>Installation Charge</u>	<u>Monthly Recurring Charge</u>
Remote Call Forwarded Telephone Number	\$25.00 (T)	\$15.00 (T)

* Charges are applicable to new Customers effective June 11, 2017. Existing subscriber rates will not be re-rated. (N)
(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

F. Business Group Feature Package** (T)

1. Description

A set of features which allow a group of telephone numbers to share calls and special calling features for greater productivity. Extension Dialing is automatically provisioned and 3 features can be added by the user via our online portal. (C)

a. Standard Features

- Extension Dialing – ability to dial any Business Voice Service telephone number in the Business Group with just the last 4 digits of the telephone number

(D)

(D)

b. Optional Features

- Call Park and Retrieve – provides the ability to park and retrieve call from any station within the business group
- Directed Call Pick-Up – enables a member of the group to answer a call ringing on any other line in the group by dialing a code
- Call Hold – allows the user to put an active call on hold and then make another call.

** Effective June 11, 2017, Business Group Feature Package will be unavailable to new Customers. Customers currently subscribed to Business Goup Feature Package may continue to receive the Service (*i.e.*, is “grandfathered”) until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission. (N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

F. Business Group Feature Package (Cont'd.)**

(T)

2. Rates

	<u>Monthly Recurring</u>	<u>Non-Recurring</u>
	<u>Charge</u>	<u>Charge</u>
Per Line	\$3.95	\$0.00

** Effective June 11, 2017, Business Group Feature Package will be unavailable to new Customers. Customers currently subscribed to Business Goup Feature Package may continue to receive the Service (*i.e.*, is “grandfathered”) until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

G. Custom Ring** (T)

1. Description

Custom Ring allows Customers to have up to four (4) additional phone numbers on the same telephone line as their primary phone number. Each phone number rings with a Custom Ring pattern. All outgoing calls show up as the primary telephone number on Caller ID.

2. Rates

	Installation Charge	Monthly Recurring Charge
Custom Ring	\$0.00	\$3.95

H. Extended Message (T)

1. Description

The Extended Message feature plays a message to all incoming calls to a number that has been disconnected or changed. The standard duration for Extended Message is 30 days. The Customer can choose to extend the duration for 60 days for an additional charge. (T)
(T)
(C)

2. Rates

	Per Telephone Number	
	Non-Recurring Charge	Monthly Recurring Charge
30 days	\$0.00	\$0.00
60 days	\$2.00 (R)	\$0.00

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** Effective June 11, 2017, Custom Ring will be unavailable to new Customers. Customers currently subscribed to Custom Ring may continue to receive the Service (i.e., is “grandfathered”) until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission. (N)
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(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

I. Mobility Package **

(T)

1. Description

The Mobility Package includes features that allow Customers to be highly mobile while still connected to their Business Voice Service phone lines. The package includes the following features:

- Simultaneous Ring – Allows Customers to have multiple phone numbers ring simultaneously when calls are received on their Business Voice Service phone. The first line to answer will be connected and the other lines will be released. If any line goes to voicemail then the other lines will be released. The Customer can have up to five (5) additional terminating locations, including non-Company numbers, in addition to their main line. Telephone numbers must be a 10-digit domestic telephone number.
- Sequential Ring – When the Customer's phone is called, this feature rings up to five (5) additional phone numbers in sequence. The initial phone number will ring and after a preset number of rings the next phone number will ring and then the next numbers until the call is picked up or the call goes to voicemail or other no-answer processing from the main number. The caller can wait until the call is answered or leave a message at any point by pressing a key on their handset.

If any of the lines are answered while ringing (including voicemail) then the Sequential Ringing will stop and the call can be completed. If no lines are answered then the call is sent back to the main line for processing (Voicemail, CFNA, etc.).

** Effective June 11, 2017, Mobility Package will be unavailable to new Customers. Customers currently subscribed to Mobility Package may continue to receive the Service (*i.e.*, is “grandfathered”) until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.3 Business Voice Service (Cont'd.)

I. Mobility Package** (Cont'd.)

(T)

1. Description (Cont'd.)

- Office Anywhere – Allows Customers to make it seem like they are using their office phone for outbound calls when they are working remotely. Calls made from the remote location show the Caller ID as being made from the Customer's office phone through Office Anywhere.
- Personal Attendant – Allows Customers to answer calls with a custom greeting and then offer up to two (2) call treatment options: go to voicemail, go to another telephone number or go to an announcement. This feature can be used to act as a simplified version of Auto Attendant to answer calls when a user is away from their desk or if the business is closed.

2. Rates

	Non-Recurring Charge	Monthly Recurring Charge
Per Line	\$0.00	\$3.95

** Effective June 11, 2017, Mobility Package will be unavailable to new Customers. Customers currently subscribed to Mobility Package may continue to receive the Service (*i.e.*, is “grandfathered”) until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.4 Business Class PRI Service**

(T)

A. Description

Business Class PRI is an Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) voice service that provides unlimited local calling for a flat monthly rate. Service is provisioned on a 1.544 megabit per second (Mbps) facility and uses the ISDN architecture of 23 “B” channels and one “D” channel. Fractional PRI service configurations of 8, 12 and 16 B channels are also available. The B channels carry voice communications and the D channel provides out-of-band signaling. Direct Inward Dial (DID) numbers or non-DID numbers may be assigned as part of the PRI service. Service is provided on a term basis only of 1-5 years. Service includes Calling Features as described in Section 3.1.4.B below.

B. Calling Features

Caller ID – Allows a Caller ID display unit to display the name and number of incoming calls. The Calling Party Directory Name and/or Number (CPN) of incoming calls are displayed at the called CPE during the first, long silent interval of the ringing cycle.

Inbound/Outbound Call Restriction Options – Allows the Customer to opt to disallow certain inbound calls: Collect, Third Party, or both. Allows the Customer to opt to disallow certain outbound calls: International, 900, or both international and 900/976.

Trunk Overflow - Automatically reroutes all inbounds calls to a pre-determined phone number when all channels are in use.

Alternate Routing -- Automatically reroutes all incoming calls to a predetermined number in the event of a PRI service outage, PBX outage, or power outage affecting inbound call processing.

** Effective December 14, 2016, the Company’s Business Class PRI Service will be unavailable to new Customers. A Customer currently subscribed to this Service may continue to receive the Service (*i.e.*, is “grandfathered”) until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.4 Business Class PRI Service (Cont'd.)**

(T)

C. Rates

Service is provided on a term basis only, with a minimum term period of one (1) year. Term and bundle discounts are applied to the Monthly Recurring Charge for month-to-month service, which is only available once the initial term agreement period has been completed and until such time as another term agreement is secured. Local calling is included in the Monthly Recurring Charge.

	<u>Monthly Recurring Charge</u>
Stand-alone BC PRI (single play)	\$705.00
Stand-alone Fractional BC PRI 16B channels (single play)	\$565.00
Stand-alone Fractional BC PRI 12B channels (single play)	\$525.00
Stand-alone Fractional BC PRI 8B channels (single play)	\$495.00
BC PRI bundled with data or data plus Digital Cable video television service	
Discount (term and bundle)	12% - 43%
DID Number Blocks	
20 Numbers	\$3.00
100 Numbers	\$15.00
Trunk Overflow	\$24.95
Alternate Routing	\$0.00

** Effective December 14, 2016, the Company’s Business Class PRI Service will be unavailable to new Customers. A Customer currently subscribed to this Service may continue to receive the Service (*i.e.*, is “grandfathered”) until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission. (N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.4 Business Class PRI Service (Cont'd.) (T)**

C. Rates (Cont'd.)

	<u>Monthly Recurring Charge</u>
Long Distance Calling*	
Per MOU rate after monthly allowance/package volume reached	\$0.04/ minute+
3,000 MOU monthly allowance	\$0.00
5,000 MOU package (3,000 free plus 2,000 @ \$0.025 per MOU)	\$50.00
10,000 MOU package (3,000 free plus 7,000 @ \$0.020 per MOU)	\$140.00
20,000 MOU package (3,000 free plus 17,000 @ \$0.020 per MOU)	\$340.00
30,000 MOU package (3,000 free plus 27,000 @ \$0.019 per MOU)	\$513.00
50,000 MOU package (3,000 free plus 47,000 @ \$0.019 per MOU)	\$893.00
75,000 MOU package (3,000 free plus 72,000 @ \$0.018 per MOU)	\$1296.00
100,000 MOU package (3,000 free plus 97,000 @ \$0.017 per MOU)	\$1649.00
	<u>Installation Charges</u>
Per PRI Trunk (New York City)	\$350.00
Per PRI Trunk (All Other Areas), Initial	\$250.00
Per PRI Trunk (All Other Areas), Additional	\$50.00
Service Change Fee	\$25.00

* Long distance calling is billed in six (6) second increments after a minimum call duration for billing purposes of eighteen (18) seconds. Calling packages are for domestic outbound only. There is no rollover of unused minutes. MOU charges after the allotment will revert to standard Company Business Class intrastate rates. Packages are one (1) per PRI Group

+ Minutes over 100,000 minute threshold are billed at a flat rate of \$0.017 per minute.

** Effective December 14, 2016, the Company’s Business Class PRI Service will be unavailable to new Customers. A Customer currently subscribed to this Service may continue to receive the Service (i.e., is “grandfathered”) until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission. (N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.5 Business Class SIP Trunk Service**

(T)

A. Description

Business Class SIP Trunk Service is a voice and call processing service via six or more concurrent call paths using a Session Initiation Protocol ("SIP") connection to the Customer's private branch exchange ("PBX") or other equipment facilities and services ("Customer-provided equipment" or "CPE"), and a variety of features

B. Calling Features

Caller ID – Allows a Caller ID display unit to display the name and number of incoming calls. The Calling Party Directory Name and/or Number (CPN) of incoming calls are displayed at the called CPE during the first, long silent interval of the ringing cycle.

Inbound/Outbound Call Restriction Options – Allows the Customer to opt to disallow certain inbound calls: Collect, Third Party, or both. Allows the Customer to opt to disallow certain outbound calls: International, 900, or both international and 900/976.

Trunk Overflow – Automatically reroutes all inbound calls to a pre-determined phone number when all channels are in use.

Alternate Routing – Automatically reroutes all incoming calls to a pre-determined number in the event of a service outage, or a power outage affecting inbound call processing.

Intercept Messaging – Provides a message for each call to a number that has been disconnected or changed upon customer request and provides the new number to the caller.

** Effective December 14, 2016, the Company's Business Class SIP Trunk Service will be unavailable to new Customers. A Customer currently subscribed to this Service may continue to receive the Service (*i.e.*, is "grandfathered") until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.5 Business Class SIP Trunk Service (Cont'd.)**

(T)

C. Rates

Service is provided on a term basis only, with a minimum term period of one (1) year per call path with a minimum of six call paths and a maximum of 200 call paths. Term discounts are applied to the Monthly Recurring. Local calling is included in the Monthly Recurring Charge.

	<u>Monthly Recurring Charges</u>
SIP Trunk Call Path (per call path - minimum 6)	\$18.00
Discount for Term	11% - 22%
Trunk Overflow	\$24.95
DID Number Blocks – Block of 20	\$3.00
Block of 100	\$15.00
	<u>Non-Recurring Charges</u>
Installation	\$350.00

** Effective December 14, 2016, the Company’s Business Class SIP Trunk Service will be unavailable to new Customers. A Customer currently subscribed to this Service may continue to receive the Service (*i.e.*, is “grandfathered”) until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.5 Business Class SIP Trunk Service (Cont'd.)**

(T)

C. Rates (Cont'd.)

	<u>Monthly Recurring Charges</u>
Long Distance Calling*	
Per MOU rate after monthly allowance/package volume reached	\$0.04/minute+
3,000 MOU monthly allowance	\$0.00
5,000 MOU package (3,000 free plus 2,000 @ \$0.025 per MOU)	\$50.00
10,000 MOU package (3,000 free plus 7,000 @ \$0.020 per MOU)	\$140.00
20,000 MOU package (3,000 free plus 17,000 @ \$0.020 per MOU)	\$340.00
30,000 MOU package (3,000 free plus 27,000 @ \$0.019 per MOU)	\$513.00
50,000 MOU package (3,000 free plus 47,000 @ \$0.019 per MOU)	\$893.00
75,000 MOU package (3,000 free plus 72,000 @ \$0.018 per MOU)	\$1296.00
100,000 MOU package (3,000 free plus 97,000 @ \$0.017 per MOU)	\$1649.00

* Long distance calling is billed in six (6) second increments after a minimum call duration for billing purposes of eighteen (18) seconds. There is no rollover of unused minutes. MOU intrastate charges after the allotment will revert to the standard Company Business Class rate.

+ Minutes over 100,000 minute threshold are billed at a flat rate of \$0.017 per minute.

** Effective December 14, 2016, the Company’s Business Class SIP Trunk Service will be unavailable to new Customers. A Customer currently subscribed to this Service may continue to receive the Service (*i.e.*, is “grandfathered”) until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service discontinuation provided by the Company to the User and to the Commission.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.6 Spectrum PRI Service

A. Description

Spectrum PRI Service is a voice-only, IP-enabled service that can be delivered over fiber or DOCSIS. A single Spectrum PRI offers customers a two-way trunk with the ability to make and/or receive up to 23 simultaneous calls. The product provides customers with the standard ISDN PRI configuration of 23 B channels for voice communications and a D channel for signaling, i.e., 23B+D, as well as other PRI service configurations.

A Fractional PRI service configuration of 12 B channels is also available. Spectrum PRI is provisioned as one or more PRI groups. PRI telephone numbers, e.g., DID numbers, are assigned at the trunk group level. Each PRI in the group uses its own D channel for signaling.

Spectrum PRI Service is provided for terms ranging from month to month to 1 to 5 years, or 7 years. Service includes Calling Features as described in Section 3.1.6.B below.

B. Calling Features

Caller ID – Allows a Caller ID display unit to display the name and number of incoming calls. The Calling Party Directory Name and/or Number (CPN) of incoming calls are displayed at the called CPE during the first, long silent interval of the ringing cycle.

Inbound/Outbound Call Restriction Options – Allows the Customer to opt to disallow certain inbound calls: Collect, Third Party, or both. Allows the Customer to opt to disallow certain outbound calls: International, 900, or both international and 900/976.

Trunk Overflow - Automatically reroutes all inbounds calls to a pre-determined phone number when all channels are in use.

Alternate Routing -- Automatically reroutes all incoming calls to a predetermined number in the event of a PRI service outage, PBX outage, or power outage affecting inbound call processing.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.6 Spectrum PRI Service (Cont'd.)

C. Rates

Spectrum PRI Service is provided on a term basis ranging from Month to Month to 7 years. 5,000 Minutes of use including local, domestic long distance, on-net only toll free and select international call types are included per 12/23 Call Paths. 60 DIDs are included on a 12 Call Path Trunk and 100 DIDs are included per 23 Call Path Trunk. PRI over DOCSIS is limited to 23 Call Paths Maximum.

	Monthly Recurring Charge
Spectrum PRI 23B channels	\$345.00
Fractional BC PRI 12B channels	\$180.00
Additional DID Number Blocks	
20 Numbers	\$3.00
100 Numbers	\$15.00
Trunk Overflow	\$24.95
Alternate Routing	\$0.00

(N)

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.6 Spectrum PRI Service (Cont'd.)

C. Rates (Cont'd.)

	<u>Monthly Recurring Charge</u>
Optional Minute of Use Packages*	
10,000 MOU package (3,000 free plus 7,000)	\$100.00
50,000 MOU package (3,000 free plus 47,000)	\$950.00
100,000 MOU package (3,000 free plus 97,000) +*	\$1,649.00

	<u>Non recurring Charges</u>
Installation	
Trunk Standard Installation	\$250.00
Trunk After Hours Installation	\$375.00
Trunk Special Construction	ICB
Trunk Relocate Service Fee (T&M)	ICB
Trunk Expedite Fee	\$1,500.00
Trunk Service Change - Prem Visit	\$150.00
Trunk Non Pay Reconnect Fee	\$150.00
Standard Service Dispatch - Customer Issue	\$150.00
After Hours Service Dispatch - Customer Issue	\$225.00
Premium Service Dispatch - Customer Issue (Sun/Hol)	\$300.00
Ownership Changes	\$25.00
Toll Free Disconnect / Instsall	\$50.00
Toll Free ASdd/Move/Change	\$50.00

* Long distance calling is billed in six (6) second increments after a minimum call duration for billing purposes of eighteen (18) seconds). Calling packages are for domestic local and long distance, on net toll free and selected international destinations calling. There is no rollover of unused minutes. After the MOU package allotment is used, the MOU rate will revert to standard \$0.03 cents per minute rate for Domestic long distance, \$0.029 cents per minute for Toll Free On-Net and Off-Net calls and standard per country per minute international rates.

+ Minutes over 100,000 minute threshold are billed at a flat rate of \$0.017 per minute for domestic long distance, \$0.022 for toll free On-Net and Off-Net and usage standard per country per minute international rates.

(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.7 Spectrum SIP Trunk Service

A. Description

Spectrum SIP Trunk Service is a voice trunk service delivered via eight or more concurrent call paths using a Session Initiation Protocol ("SIP") connection to the Customer's private branch exchange ("PBX") and includes the following features:

B. Calling Features

Caller ID – Allows a Caller ID display unit to display the name and number of incoming calls. The Calling Party Directory Name and/or Number (CPN) of incoming calls are displayed at the called CPE during the first, long silent interval of the ringing cycle.

Inbound/Outbound Call Restriction Options – Allows the Customer to opt to disallow certain inbound calls: Collect, Third Party, or both. Allows the Customer to opt to disallow certain outbound calls: International, 900, or both international and 900/976.

Trunk Overflow – Automatically reroutes all inbound calls to a pre-determined phone number when all call paths are in use.

Alternate Routing – Automatically reroutes all incoming calls to a pre-determined number in the event of a service outage, or a power outage affecting inbound call processing.

(N)

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.7 Spectrum SIP Trunk Service (Cont'd.)

(N)

C. Rates

Spectrum SIP Trunk Service may be provided on a term basis ranging from Month to Month to 1-5 years and 7 years. SIP Trunk Service is provided with a minimum of eight call paths and a maximum of 200 call paths in increments of 4 and includes the following:

8 Call Paths – 3,000 Minutes of use*, 40 DIDs

12-20 Call Paths 5,000 Minutes of Use*, 60 DIDs

24 Call Paths and above
5,000 Minutes of Use* included per 12/24 Call Paths

100 DIDs included per 24 Call Paths..

SIP over DOCSIS is limited to 23 Call Paths Maximum per trunk.

	<u>Monthly Recurring</u> <u>Charges</u>
SIP Trunk Call Path – all terms- minimum 8	\$15.00
Trunk Overflow	\$24.95
Additional DID Number Blocks – Block of 20	\$3.00
Block of 100	\$15.00

(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.1 VOICE SERVICE (CONT'D.)

3.1.7 Spectrum SIP Trunk Service (Cont'd.)

C. Rates (Cont'd.)

	<u>Monthly Recurring Charge</u>
Optional Minute of Use Packages*	
10,000 MOU package (3,000 free plus 7,000)	\$100.00
50,000 MOU package (3,000 free plus 47,000)	\$950.00
100,000 MOU package (3,000 free plus 97,000) +*	\$1,649.00

	<u>Non recurring Charges</u>
Installation	
Trunk Standard Installation	\$250.00
Trunk After Hours Installation	\$375.00
Trunk Special Construction	ICB
Trunk Relocate Service Fee (T&M)	ICB
Trunk Expedite Fee	\$1,500.00
Trunk Service Change - Prem Visit	\$150.00
Trunk Non Pay Reconnect Fee	\$150.00
Standard Service Dispatch - Customer Issue	\$150.00
After Hours Service Dispatch - Customer Issue	\$225.00
Premium Service Dispatch - Customer Issue (Sun/Hol)	\$300.00
Ownership Changes	\$25.00
Toll Free Disconnect / Instsall	\$50.00
Toll Free ASdd/Move/Change	\$50.00

* Long distance calling is billed in six (6) second increments after a minimum call duration for billing purposes of eighteen (18) seconds). Calling packages are for domestic local and long distance, on net toll free and selected international destinations calling. There is no rollover of unused minutes. After the MOU package allotment is used, the MOU rate will revert to standard \$0.03 cents per minute rate for Domestic long distance, \$0.029 cents per minute for Toll Free On=Net and Off-Net calls and standard per country per minute international rates.

+ Minutes over 100,000 minute threshold are billed at a flat rate of \$0.017 per minute for domestic long distance, \$0.022 for toll free On-Net and Off-Net and usage standard per country per minute international rates.

(N)

Time Warner Cable Information Services (New York), LLC
d/b/a Time Warner Cable
P.S.C. No. 3 – Telephone
Effective Date: February 23, 2013

Leaf: 70
Revision: 0
Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.2 HIGH CAPACITY TRANSMISSION SERVICES

High Capacity Transmission Services provides a point-to-point, point-to-multipoint and multipoint-to-multipoint dedicated connection between one or more customer-designated locations and/or the Company. The service may utilize Ethernet interfaces, optical fiber and/or coaxial cable facilities, is scalable from 1 Mbps to 10 Gbps and will be designed and provisioned on an Individual Case Basis (ICB) pursuant to contracts with Customers. All requesting Customers shall have non-discriminatory access to ICB Services and facilities at nondiscriminatory rates, terms and conditions.

Issued By: Julie P. Laine, Secretary
60 Columbus Circle, New York, NY 10023

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.3 MISCELLANEOUS SERVICES

3.3.1 General

B. Terms and Conditions

1. The features in this section are included in the Company’s Voice Service offering.
2. All features are provided subject to availability: Features may not be available with all classes of Service. Transmission levels may not be sufficient in all cases.

3.3.2 Directory Assistance (DA)

A. Local and National Directory Assistance Service

1. Description

Local and National Directory Assistance Service (411) is furnished upon Customer request for assistance in determining telephone numbers. Unless otherwise stated in a product service description, Customers will be charged for all requests, including requests for listings that are not found and requests for numbers not listed or published. **(T)**

2. Rates

	<u>Residential</u>	<u>Business</u>	
Per Request for Subscribers to			(T)
<u>Spectrum Business Unlimited Service</u> , after allowance	N/A	\$1.79	(N) (N)
<u>All Other Services</u>			(T)
Customer Dialed (Local)	\$1.99	\$2.99	
Customer Dialed (National)	\$1.99	\$2.99	
Operator Dialed (Local & National):	---	\$3.00	

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.3 MISCELLANEOUS SERVICES

3.3.3 Directory Assistance with Call Completion Service

A. Description

Directory Assistance Call Completion Service provides a Customer calling Directory Assistance with the option of having the call to the last requested number completed. A service message will inform the Customer that he or she may be connected to the requested number automatically for a specified additional charge.

B. Terms and Conditions

1. Directory Assistance Call with Completion Service is furnished only where facilities are available. Normal usage charges apply in addition to a Directory Assistance Call with Completion Service charge.
2. When a caller requests more than one number from Directory Assistance, Directory Assistance with Call Completion Service is offered only for the last number requested.
3. The Directory Assistance with Call Completion Service charge applies only to calls actually completed.
4. The Directory Assistance with Call Completion Service charge will be credited for completion of calls to the wrong number, incomplete connections or calls with unsatisfactory transmission.
5. The Directory Assistance with Call Completion Service charge does not apply to disabled persons who are exempt from the Directory Assistance charge pursuant to this tariff.

C. Rates

	<u>Residential</u>	<u>Business</u>
<u>Per Completed Call</u>		
Customer Dialed (Local):	\$1.99	\$2.99 (I)
Customer Dialed (National):	\$1.99	\$2.99 (I)
Operator Dialed (Local & National):	---	\$3.00 (R)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.3 MISCELLANEOUS SERVICES (CONT'D.)

3.3.5 Directory Listing Services

The alphabetical directory is a list of names that includes information essential to the identification of the listed party and facilitates the use of the directory. The Company reserves the right to refuse to publish listings which, in the judgment of the Company, are considered inappropriate.

A. Additional, Foreign, and Borderline Listings **

(T)

1. Business Class Phone and PRI Customers may request additional Listings in addition to the main listing for a Service.
2. Business Class Phone and PRI Customers may request a Foreign Listing, which is a listing entered in the alphabetical list of a directory other than that in which the Customer is regularly listed.
3. Business Class Phone and PRI Customers may request a Borderline Listing, which is a specialized type of Foreign Listing available in select areas of NYC market. (Availability: Select areas - Amityville, Cold Spring Harbor and Farmingdale communities only. These communities may list in either the Nassau County or Suffolk County directories)

** Effective June 11, 2017, Foreign Listings (Business Class Only) and Borderline Listings (NYC Business Class Only) Services will be unavailable to new Customers. A Customer currently subscribed to these Services may continue to receive the Service (*i.e.*, is “grandfathered”) until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service Discontinuation provided by the Company to the User and to the Commission.

(N)
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|
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(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.3 MISCELLANEOUS SERVICES (CONT'D.)

3.3.5 Directory Listing Services (Cont'd.)

B. Private Listing Service

At the request of the Customer, any one or all of the Customer's listings normally published in the alphabetical directory will be omitted from the directory information records available to the general public.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.3 MISCELLANEOUS SERVICES (CONT'D.)

3.3.5 Directory Listing Services (Cont'd.)

C. Rates

1.	Additional Listings		(C)
	Nonrecurring Charge	\$0.00	
	Monthly Recurring Charge	\$5.00 (I)	
2.	Foreign Listings (Business Class only)**		(T)
	Nonrecurring Charge	\$0.00	
	Monthly Recurring Charge	\$3.15	
3.	Borderline Listings (NYC Business Class only)**		(T)
	Nonrecurring Charge	\$0.00	
	Monthly Recurring Charge	\$0.00	
4.	Private Listing		
		<u>Residential</u>	<u>Business</u>
	Nonrecurring Charge	\$0.00	\$0.00
	Monthly Recurring Charge	\$0.00	\$0.00

** Effective June 11, 2017, Foreign Listings (Business Class Only) and Borderline Listings (NYC Business Class Only) Services will be unavailable to new Customers. A Customer currently subscribed to these Services may continue to receive the Service (*i.e.*, is “grandfathered”) until Cancellation of Service or Termination of Service or otherwise as described pursuant to a notice of planned Service Discontinuation provided by the Company to the User and to the Commission. **(N)**
|
|
|
(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.3 MISCELLANEOUS SERVICES (CONT'D.)

3.3.6 Service Change Charges

Service Change Charges apply per line when a Customer requests a change in existing Service.

- A. Telephone Number Change – A charge may apply to each Customer-requested change in telephone number.
- B. Directory Listing Change Charge – A charge may apply to each Business Class Customer-requested change in directory listing.
- C. Rates and Charges

	<u>Residential</u>	<u>Business</u>
Nonrecurring Charge for Telephone Number change	\$10.00	\$20.00 (I)
Nonrecurring Charge for Directory Listing change:		\$10.00 (I)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.4 CRITICAL FACILITIES ADMINISTRATION SERVICE

3.4.1 Program Overview

- A. Facilities-based carriers are responsible to provide data on the physical path of qualified circuits to customers who request such information. Such carriers are required to maintain facilities associated with qualified circuits in such a manner as to ensure that notification of a change in the physical routing of a qualifying circuit is communicated quickly to the affected customer, and the physical path data promptly updated. Such carriers will maintain the data and establish appropriate methods of identification and authentication to secure the data and restrict access by each customer to information relative to that customer's qualifying circuits.
- B. Customers are required to demonstrate for each qualifying circuit that the circuit has been registered under the federal Telecommunications Service Priority program in order to participate.

3.4.2 Customer Obligations

Customers participating under the Critical Facilities Administration program will be required to:

- A. Identify critical facilities by enrolling circuits in the federal Telecommunications Service Priority program, and demonstrating the sponsorship of a federal agency supporting the designation of those circuits as qualifying under the federal Telecommunications Service Priority program. Such circuits will be referred to as "qualifying circuits."
- B. Subscribe to the Critical Facilities Administration service offered by their carrier, and identify which qualifying circuits it wishes to enroll in the service. Such circuits will be referred to as "subscribed circuits."

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.4 CRITICAL FACILITIES ADMINISTRATION SERVICE (CONT'D.)

3.4.3 Carrier Obligations

Facilities-based carriers will be obligated to identify the physical path of each subscribed circuit as follows:

- A. Physical path information will be provided by reference to the latitude and longitude coordinates of suitable points along the circuit's path (e.g., cable entrances to buildings, manholes, riser poles, crossboxes, carrier equipment cabinets, and other circuit access points in the outside plant of the carrier) so as to allow the customer to ascertain with a reasonable degree of accuracy the actual physical path of each subscribed circuit.
- B. Physical path information for newly provisioned subscribed circuits is to be available to the customer within 5 business days after the circuit has been installed, and within 15 business days for existing, in-place subscribed circuits.
- C. Any planned moves, changes, or rearrangements that affect the physical path of a subscribed circuit are to be communicated at least 24 hours in advance to the customer, and information related to a move, change, or rearrangement that was as a result of unplanned activity is to be provided within 24 hours of the change.
- D. Updated information regarding the revised physical path of subscribed circuits would be available to the customer within 5 business days for planned actions, and within 15 business days for unplanned activities.
- E. Provision of the service would be suspended altogether in the instance of a major telephone outage. Once restored to service, current physical path information for a subscribed circuit would be developed and made available to the customer within ninety days of the restoration of service.
- F. The carrier must establish a secure database or other means that would allow the customer to obtain information of the physical path for only its subscribed circuits, subject to appropriate authentication and authorization. Where practicable, the information should be made available on a 24 hour by seven day basis.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.4 CRITICAL FACILITIES ADMINISTRATION SERVICE (CONT'D.)

3.4.4 Rates

Rates for CFA are calculated on an individual case basis (“ICB”), based upon the time required to collect the circuit path data. The company will give the customer a good faith estimate of the time period needed to perform the requested service. The customer will be billed those charges, along with the tariff charges established by any connecting carrier for the service.

Per Hour

ICB

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.5 SERVICE CONNECTION AND RELATED CHARGES

3.5.1 General

- A. Nonrecurring charges will apply to Customer requests for connecting, moving, or changing Service. These charges will apply in addition to any other scheduled rates and charges that otherwise apply under this Tariff. (T)
- B. Standard charges for connecting, moving, or changing Service apply for work being performed during the Company's normal business hours. If the Customer requests that overtime labor be performed at a premises on the day or days of the week other than normal work hours or on holidays, or interrupts work once it has begun, an additional charge may apply based on the additional costs involved. (T)
- C. Changes in location of the Customer's Service from one premises to another may, at the Company's reasonable discretion, be treated as new Service connections with the appropriate Service Charges applying. (T)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.5 SERVICE CONNECTION AND RELATED CHARGES (CONT'D.)

(N)

3.5.2 Expedite Service

A. General

Upon acceptance of the Customer's application for service, the Company will notify the Customer of the time frame in which service will be installed. When a Customer requests to have an order processed faster than the established service interval and the Company agrees to give priority handling within its operations, an Expedite Service charge will apply.

B. Limitation of Liability

Once requested and accepted, the Expedite Service charge applies irrespective of whether the expedite request results in a shorter service interval. The Customer indemnifies and saves the Company harmless against any and all claims for damages caused or claimed to have been caused directly or indirectly when an established expedited due date is not met by the Company.

C. Description of Charges

The Expedite Service charge is applicable per location, per request and applies in addition to any other service and installation charges. The Company reserves the right to assess any documented charges imposed by a third party that are directly associated with the Customer's request to expedite the service order.

D. Expedite Service Charges

Phone (BCP, PRI, SIP) Services	\$200.00
High Capacity Transmission Services	\$500.00

(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 3 – SERVICE DESCRIPTIONS (CONT'D.)

3.6 PROMOTIONAL OFFERINGS

(T) (M)

The Company may from time to time elect to offer temporary promotional programs.

3.7 EMPLOYEE RATES

(T)

The Company may offer special rates or rate packages to its employees or employees of its affiliates.

(M)

Material now found on this leaf previously found on Original Leaf 81.

Time Warner Cable Information Services (New York), LLC
d/b/a Time Warner Cable
P.S.C. No. 3 – Telephone
Effective Date: February 23, 2013

Leaf: 82
Revision: 0
Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 4 - SPECIAL SERVICES AND PROGRAMS

4.1 SPECIAL EQUIPMENT FOR THE HEARING OR SPEECH IMPAIRED CUSTOMER

4.1.1 The Company will, upon request, assist with the identification and location of specialized telecommunications equipment for a Customer certified as hearing or speech impaired.

Issued By: Julie P. Laine, Secretary
60 Columbus Circle, New York, NY 10023

Time Warner Cable Information Services (New York), LLC
d/b/a Time Warner Cable
P.S.C. No. 3 – Telephone
Effective Date: February 23, 2013

Leaf: 83
Revision: 0
Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 4 - SPECIAL SERVICES AND PROGRAMS (CONT'D.)

4.2 UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE

Universal Emergency Telephone Number Service (911 Service) is an arrangement of Company central office and trunking facilities whereby any telephone user who dials the number 911 will reach the emergency report center for the telephone from which the number is dialed or will be routed to an operator if all lines to an emergency report center are busy. If no emergency report center customer exists for a central office entity, a telephone user who dials the number 911 will be routed to an operator. The telephone user who dials the 911 number will not be charged for the call.

Issued By: Julie P. Laine, Secretary
60 Columbus Circle, New York, NY 10023

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 4 - SPECIAL SERVICES AND PROGRAMS (CONT'D.)

4.3 NEW YORK RELAY SERVICE

4.3.1 General

The Company will provide access to a telephone relay center for New York Relay Service. The service permits telephone communications between hearing and/or speech impaired individuals who must use a Telecommunications Device for the Deaf (TDD) or a Teletypewriter (TTY) and individuals with normal hearing and speech. The Relay Service can be reached by dialing a toll free number. Specific toll free numbers have been designated for both impaired and non-impaired customers to use.

4.3.2 Regulations

- A. Only intrastate calls can be completed using the New York Relay Service under the terms and conditions of this tariff.
- B. Charges for calls placed through the Relay Service will be billed as if direct distance dialed (DDD) from the point of origination to the point of termination. The actual routing of the call does not affect billing.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 4 - SPECIAL SERVICES AND PROGRAMS (CONT'D.)

4.3 NEW YORK RELAY SERVICE (Cont'd)

4.3.3 Liability

This service is provided by an outside provider. The outside provider has complete control over the provision of the service except for the facilities provided directly by the Company. In addition to other provisions of this tariff dealing with liability, in the absence of gross negligence or willful misconduct on the part of the Company, the Company shall not be liable for and the Customer, by using the service, agrees to release, defend and hold harmless for all damages, whether direct, incidental or consequential, whether suffered, made, instituted or asserted by the Customer or by any other person, for any loss or destruction of any property, whatsoever whether covered by the Customer or others, or for any personal injury to or death of, any person. Notwithstanding any provision to the contrary, in no event shall the Company be liable for any special, incidental, consequential, exemplary or punitive damages of any nature whatsoever.

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 4 - SPECIAL SERVICES AND PROGRAMS (CONT'D.)

4.4 LIFELINE TELEPHONE SERVICE

Eligible subscribers will receive a monthly credit, funded by the Federal Lifeline Program, towards their existing phone pricing plan in the amount of \$9.25 and an additional monthly credit, funded by the New York Targeted Accessibility Fund (“TAF”), in an amount not to exceed \$3.00. (T)

4.4.2 Eligibility

- A. This service is restricted to low income residential customers for a single exchange access line, per household, at the principal residence. A household is defined as any individual or group of individuals living together at the same address as one economic unit. To qualify, a Customer’s household income must be at or below 135% of the Federal Poverty Guidelines for a household of that size; or participate in any one of the following assistance programs:

Medicaid
Supplemental Nutrition Assistance Program (SNAP)
Supplemental Security Income (SSI)
Federal Public Housing Assistance (FPHA)
Home Energy Assistance Program (HEAP)
National School Lunch Program
Temporary Assistance for Needy Families (TANF)
Safety Net Assistance
Family Assistance

(D)
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(D)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 4 - SPECIAL SERVICES AND PROGRAMS (CONT'D.)

4.4 LIFELINE TELEPHONE SERVICE (CONT'D.)

(N)

4.4.2 Eligibility (Cont'd.)

- B. Applicants must provide proof to the Company that they are certified as income eligible to receive one or more of the above benefits. In addition, applicants are eligible for Lifeline rates when approved to receive either a Veterans Disability Pension or a Veterans Surviving Spouse Pension. Applicants must provide proof to the Company that they are receiving one of these pensions.
- C. The Customer, or anyone else in the Customer's household, may not receive Lifeline service concurrently from another provider of telecommunications services.
- D. Lifeline services are effective the month following the Company's determination of eligibility.
- E. The Company will verify each Lifeline customer's eligibility for Lifeline Service annually.

(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 4 - SPECIAL SERVICES AND PROGRAMS (CONT'D.)

4.4 LIFELINE TELEPHONE SERVICE (CONT'D.)

(N)

4.4.3 Other Charges

- A. Service connection charges do not apply to change existing service to, from, or within Lifeline service. For connection of new service, service connection charges apply.
- B. For any Lifeline offering that distinguishes between toll and non-toll calls, toll limitation is offered at no charge to those Lifeline Customers who request this service.
- C. The Company will not collect a service deposit for Lifeline plans that do not charge additional fees for toll calls, or for which a subscriber has elected toll limitation service.
- D. Taxes, charges and surcharges may apply as set forth in Sections 2.11 and 2.12.

(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - SERVICE AREAS

Rate Center	NPA	NXX		Rate Center	NPA	NXX
ADAMS	315	203		ARCADE	585	653
ADAMS CTR	315	284		ARCADE	716	707
ADAMS CTR	315	583		ARGYLE	518	638
ADDISON	607	504		ARKPORT	607	295
AFTON	607	208		ATLANTA	585	534
AKRON	585	542		ATTICA	585	708
AKRON	716	442		AUBURN	315	282
ALBANY	518	451		AUBURN	315	515
ALBANY	518	472		AUBURN	315	702
ALBANY	518	487		AVERILL PK	518	674
ALBANY	518	512		AVERILL PK	518	712
ALBANY	518	621		AVOCA	607	566
ALBANY	518	729		AVON	585	438
ALBANY	518	813		BAINBRIDGE	607	320
ALBANY	518	915		BALDWINSVL	315	303
ALBION	585	283		BALLSTNSPA	518	288
ALDEN	585	902		BALLSTNSPA	518	309
ALDEN	716	902		BALLSTNSPA	518	490
ALEXNDRIBY	315	215		BARKER	716	795
ALEXNDRIBY	315	517		BARNEVELD	315	896
ALFRED	607	247		BARRYVILLE	845	456
ALMOND	607	270		BARRYVILLE	845	557
ALMOND	607	276		BATAVIA	585	201
ALTAMONT	518	595		BATAVIA	585	219
ALTAMONT	518	861		BATAVIA	585	250
AMBER	315	636		BATH	607	622
AMSTERDAM	518	212		BELFAST	585	365
AMSTERDAM	518	627		BELLEVILLE	315	756
ANDOVER	607	260		BELLEVILLE	315	846
ANDOVER	607	478		BELMONT	585	268
ANGELICA	585	466		BEMUSPOINT	716	386
ANGOLA	716	217		BERGEN	585	494
ANGOLA	716	780		BERGEN	585	632
ANTWERP	315	659		BERNE	518	872
APALACHIN	607	258		BIG FLATS	607	301

(N)

(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - SERVICE AREAS

Rate Center	NPA	NXX	Rate Center	NPA	NXX
BIG FLATS	607	358	BUFFALO	716	939
BINGHAMTON	607	217	BYRON	585	548
BINGHAMTON	607	235	CALEDONIA	585	294
BINGHAMTON	607	237	CALLICOON	845	887
BINGHAMTON	607	238	CAMBRIDGE	518	252
BINGHAMTON	607	296	CAMBRIDGE	518	677
BLISS	585	689	CAMDEN	315	820
BLOOMINGBG	845	316	CAMILLUS	315	320
BLOOMINGBG	845	733	CAMILLUS	315	545
BOLIVAR	585	928	CAMPBELL	607	527
BOLTON LDG	518	240	CANAJOHARI	518	673
BOLTON LDG	518	644	CANANDAGUA	585	412
BOONVILLE	315	358	CANANDAGUA	585	905
BOSTON	716	226	CANASERAGA	607	545
BRAMANVL	518	826	CANASTOTA	315	875
BRANCHPORT	315	305	CANDOR	607	236
BRIDGEPORT	315	633	CANISTEO	607	698
BROADALBIN	518	883	CANTON	315	714
BROCKPORT	585	391	CANTON	315	854
BROCKPORT	585	431	CAPEVINCNT	315	501
BROCTON	716	230	CAROGALAKE	518	604
BROOKFIELD	315	899	CAROGALAKE	518	835
BUFFALO	716	235	CARTHAGE	315	519
BUFFALO	716	240	CASSADAGA	716	384
BUFFALO	716	248	CASTILE	585	493
BUFFALO	716	259	CASTLETON	518	336
BUFFALO	716	262	CASTLETON	518	754
BUFFALO	716	381	CATO	315	626
BUFFALO	716	464	CATON	607	524
BUFFALO	716	551	CATTARAGUS	716	229
BUFFALO	716	725	CATTARAGUS	716	257
BUFFALO	716	768	CAZENOVIA	315	815
BUFFALO	716	783	CENTRAL SQ	315	668
BUFFALO	716	844	CENTRAL SQ	315	676
BUFFALO	716	931	CENTRALBDG	518	868

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - SERVICE AREAS

Rate Center	NPA	NXX		Rate Center	NPA	NXX
CHAFFEE	585	496		CLINTON	315	381
CHAFFEE	716	496		CLINTON	315	557
CHAMPLAIN	518	208		CLINTONCOR	845	266
CHATEAUGAY	518	497		CLINTONCOR	845	379
CHATHAM	518	938		CLINTONDL	845	244
CHAUMONT	315	300		CLINTONDL	845	883
CHAUTAUQUA	716	237		CLYDE	315	902
CHAUTAUQUA	716	357		CLYMER	716	355
CHAZY	518	215		COBLESKILL	518	254
CHEMUNG	607	529		COBLESKILL	518	823
CHEMUNG	607	877		COHOCTON	585	384
CHENANGBDG	607	204		COLONIE	518	250
CHERRY CRK	716	296		COLONIE	518	608
CHERRY VLY	607	264		COLONIE	518	713
CHESTER	845	572		CONSTABVL	315	912
CHESTER	845	610		CONSTANTIA	315	623
CHESTERTN	518	494		COOPERSTN	607	282
CHESTERTN	518	803		COOPERSTN	607	322
CHITTENNGO	315	510		COPENHAGEN	315	645
CHURCHVL	585	293		COPENHAGEN	315	688
CHURCHVL	585	299		CORFU	585	599
CICERO	315	288		CORINTH	518	654
CICERO	315	752		CORINTH	518	820
CINCINNTUS	607	486		CORNING	607	377
CIRCLEVL	845	361		CORNING	607	438
CIRCLEVL	845	609		CORNING	607	654
CLARENCCTR	716	406		CORNING	607	684
CLARENCE	716	320		CORNING	607	973
CLARENCE	716	407		CORNWALL	845	237
CLARKSVL	518	768		CORNWALL	845	458
CLAYTON	315	285		CORTLAND	607	218
CLAYTON	315	686		CORTLAND	607	299
CLAYVILLE	315	259		CORTLAND	607	662
CLEVELAND	315	675		CROGHAN	315	301
CLIFTONSPG	315	906		CROWNPOINT	518	216

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - SERVICE AREAS

Rate Center	NPA	NXX		Rate Center	NPA	NXX
CUBA	585	209		ELMIRA	607	215
CUBA	716	968		ELMIRA	607	398
DALTON	585	476		ELMIRA	607	767
DANSVILLE	585	204		ELMIRA	607	846
DARIEN	585	547		ELMIRA	607	873
DAVENPORT	607	278		ENDICOTT	607	205
DE RUYTER	315	852		ENDICOTT	607	239
DELANSON	518	895		ENDICOTT	607	953
DELHI	607	464		EROCHESTER	585	203
DENTON	845	606		EROCHESTER	585	267
DERBY	716	562		EROCHESTER	585	348
DEXTER	315	918		EROCHESTER	585	662
DOLGEVILLE	315	429		ESOPUS	845	384
DOLGEVILLE	315	669		ESPERANCE	518	875
DRYDEN	607	708		ETNA	607	291
DUNDEE	607	678		ETNA	607	347
DUNKIRK	716	203		EVANSMILLS	315	629
DUNKIRK	716	413		FABIUS	315	683
E PEMBROKE	585	418		FAIR HAVEN	315	947
EAGLE BAY	315	357		FAIRPORT	585	598
EAGLE BAY	315	390		FAIRPORT	585	678
EARLVILLE	315	691		FALLSBURG	845	693
EASTAURORA	585	714		FAYETTE	315	549
EASTAURORA	585	805		FAYETTEVL	315	632
EASTAURORA	716	714		FILLMORE	585	207
EASTAURORA	716	805		FINDLEY LK	716	233
EDEN	716	575		FLEISCHMAS	845	254
EDMESTON	607	965		FONDA	518	853
ELBA	585	757		FORESTPORT	315	392
ELENBGPOT	518	594		FORESTPORT	315	763
ELIZAVILLE	845	209		FORESTVL	716	965
ELIZAVILLE	845	756		FORT ANN	518	639
ELLENVILLE	845	210		FORT PLAIN	518	993
ELLICOTTVL	716	699		FRANKLIN	607	230
ELLINGTON	716	214		FRANKLIN	607	829

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - SERVICE AREAS

Rate Center	NPA	NXX		Rate Center	NPA	NXX
FRANKLINVL	585	676		GRANDGORGE	607	588
FRANKLINVL	716	676		GRANVILLE	518	345
FREDONIA	716	401		GRANVILLE	518	642
FREDONIA	716	785		GREENE	607	875
FREWSBURG	716	922		GREENFLCTR	518	893
FRIENDSHIP	585	973		GREENWICH	518	531
FTCOVINGTN	518	333		GREENWICH	518	855
FTCOVINGTN	518	358		GROTON	607	898
FULTON	315	297		GUILFORD	607	226
FULTON	315	402		GUILFORD	607	895
FULTON	315	887		HAGUE	518	543
GALWAY	518	882		HAMBURG	716	202
GASPORT	716	772		HAMBURG	716	926
GENESEO	585	447		HAMILTON	315	228
GENESEO	585	519		HAMILTON	315	825
GENEVA	315	325		HAMLIN	585	636
GENEVA	315	759		HAMMONDSPT	607	224
GEORGETOWN	315	837		HAMMONDSPT	607	246
GERRY	716	985		HANNIBAL	315	564
GILBERTSVL	607	445		HARRISVL	315	512
GILBERTSVL	607	783		HARRISVL	315	537
GLEN	518	922		HARTFORD	518	632
GLENSFALLS	518	223		HARTWICK	607	293
GLENSFALLS	518	338		HAWLEYTON	607	417
GLENSFALLS	518	409		HAWLEYTON	607	669
GLENSFALLS	518	480		HEMLOCK	585	367
GLENSFALLS	518	636		HENDERSON	315	304
GLOVERSVL	518	752		HENRIETTA	585	444
GLOVERSVL	518	921		HENRIETTA	585	486
GOSHEN	845	360		HENRIETTA	585	487
GOSHEN	845	615		HERKIMER	315	219
GOUVERNEUR	315	535		HERKIMER	315	985
GOWANDA	716	241		HERMON	315	302
GRAHAMSVL	845	985		HEUVELTON	315	344
GRAND IS	716	775		HIGH FALLS	845	377

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - SERVICE AREAS

Rate Center	NPA	NXX	Rate Center	NPA	NXX
HIGH FALLS	845	687	JAVA	716	457
HIGHLAND	845	834	JEFFERSNVL	845	482
HIGHLD FLS	845	839	JOHNSTOWN	518	705
HIGHLD FLS	845	859	JOHNSTOWN	518	848
HIGHLD FLS	845	977	JONESVILLE	518	406
HILTON	585	366	JORDAN	315	277
HINSDALE	716	557	JORDAN	315	689
HOBART	607	538	KATTSKL BY	518	656
HOLCOMB	585	257	KENDALL	585	659
HOLLAND	716	222	KENNEDY	716	267
HOLLD PTNT	315	206	KERHONKSON	845	253
HOLLEY	585	206	KERHONKSON	845	626
HOLLEY	585	638	KINDERHOOK	518	610
HONEOYE	585	229	KINGSTON	845	334
HONEOYEFLS	585	497	KINGSTON	845	383
HONEOYEFLS	585	582	KINGSTON	845	481
HOOSICKFLS	518	205	KINGSTON	845	514
HOOSICKFLS	518	659	KINGSTON	845	802
HORNELL	607	661	KINGSTON	845	853
HORNELL	607	968	KNOXBORO	315	843
HUNTER	518	263	LA FARGEVL	315	658
HUNTER	518	628	LAFAYETTE	315	504
HYDE PARK	845	233	LAFAYETTE	315	677
HYDE PARK	845	444	LAKEGEORGE	518	685
ILION	315	444	LAKEPLACID	518	302
ILION	315	895	LAKEPLACID	518	837
INTERLAKEN	607	294	LAKESWOOD	716	526
ITHACA	607	319	LANCASTER	716	391
ITHACA	607	379	LANCASTER	716	393
JAMESTOWN	716	489	LANCASTER	716	601
JAMESTOWN	716	708	LANCASTER	716	901
JAMESTOWN	716	720	LANSING	607	533
JASPER	607	558	LE ROY	585	502
JASPER	607	792	LEICESTER	585	382
JAVA	585	457	LEONARDSVL	315	855

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - SERVICE AREAS

Rate Center	NPA	NXX		Rate Center	NPA	NXX
LEWISTON	716	246		MAINE	607	323
LEWISTON	716	405		MALONE	518	319
LIBERTY	845	747		MALONE	518	521
LINDLEY	607	523		MANLIUS	315	692
LITTLE FLS	315	508		MANNSVILLE	315	872
LITTLE FLS	315	556		MARATHON	607	213
LIVERPOOL	315	409		MARCELLUS	315	494
LIVERPOOL	315	715		MARCELLUS	315	673
LIVERPOOL	315	944		MARIAVILLE	518	864
LIVISTNMNR	845	439		MARION	315	310
LIVONIA	585	346		MARLBORO	845	236
LIVONIA	585	572		MARLBORO	845	393
LK LUZERNE	518	403		MASONVILLE	607	265
LK LUZERNE	518	696		MASONVILLE	607	828
LKHUNGTGN	845	932		MASSENA	315	514
LOCKPORT	716	201		MASSENA	315	705
LOCKPORT	716	280		MAYBROOK	845	636
LOCKPORT	716	438		MAYFIELD	518	613
LOCKWOOD	607	598		MAYVILLE	716	224
LODI	607	474		MAYVILLE	716	581
LOWVILLE	315	377		MCGRAW	607	836
LOWVILLE	315	874		MCLEAN	607	838
LYNDONVL	585	765		MECHANICVL	518	541
LYNDONVL	716	765		MECHANICVL	518	652
LYONS	315	665		MEDINA	585	318
LYONS	315	871		MEDINA	716	318
LYONSFALLS	315	348		MEXICO	315	908
LYONSFALLS	315	513		MEXICO	315	963
LYSANDER	315	678		MIDDLEBG	518	702
MACDOUGALL	315	585		MIDDLEPORT	585	205
MACEDON	315	538		MIDDLEPORT	585	735
MACHIAS	716	258		MIDDLEPORT	716	735
MADISON	315	893		MIDDLETOWN	845	239
MADRID	315	355		MIDDLETOWN	845	381
MADRID	315	590		MIDDLETOWN	845	467

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - SERVICE AREAS

Rate Center	NPA	NXX	Rate Center	NPA	NXX
MIDDLETOWN	845	645	NASSAUZN03	516	792
MIDDLETOWN	845	775	NATURALBDG	315	644
MIDDLEVL	315	891	NEW BERLIN	607	488
MILFORD	607	286	NEW BERLIN	607	847
MILTON	845	795	NEW PALTZ	845	419
MINEVILLE	518	601	NEW PALTZ	845	633
MINEVILLE	518	942	NEWARK	315	332
MINOA	315	503	NEWARK	315	573
MINOA	315	627	NEWARK VLY	607	902
MOIRA	518	529	NEWBURGH	845	245
MONTGOMERY	845	769	NEWBURGH	845	391
MONTICELLO	845	513	NEWBURGH	845	522
MONTICELLO	845	707	NEWBURGH	845	563
MONTICELLO	845	796	NEWBURGH	845	784
MOOERS	518	204	NEWBURGH	845	787
MORRIS	607	285	NEWFANE	716	638
MORRISTOWN	315	375	NEWFIELD	607	564
MORRISVL	315	684	NEWPORT	315	845
MOUNTUPTON	607	764	NEWWDSTOCK	315	662
MOUNTUPTON	607	867	NIAGARAFLS	716	205
MT MORRIS	585	658	NIAGARAFLS	716	236
MT MORRIS	585	883	NIAGARAFLS	716	299
MT VERNON	914	297	NIAGARAFLS	716	371
MT VERNON	914	363	NIAGARAFLS	716	524
MT VERNON	914	371	NICHOLS	607	414
MT VERNON	914	530	NICHOLS	607	699
MT VERNON	914	840	NICHOLVL	315	674
MUNNSVILLE	315	495	NO COLLINS	716	703
NAPLES	585	531	NORFOLK	315	384
NARROWSBG	845	252	NORTH ROSE	315	587
NARROWSBG	845	588	NORTHVILLE	518	863
NASSAU	518	931	NORWICH	607	373
NASSAUZN02	516	305	NORWOOD	315	353
NASSAUZN02	516	360	NUNDA	585	468
NASSAUZN03	516	341	NWYRCYZN01	212	256

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - SERVICE AREAS

Rate Center	NPA	NXX	Rate Center	NPA	NXX
NWYRCYZN01	212	300	NWYRCYZN01	646	684
NWYRCYZN01	212	510	NWYRCYZN01	646	692
NWYRCYZN01	212	837	NWYRCYZN01	646	707
NWYRCYZN01	212	933	NWYRCYZN01	646	719
NWYRCYZN01	646	329	NWYRCYZN01	646	726
NWYRCYZN01	646	351	NWYRCYZN01	646	755
NWYRCYZN01	646	360	NWYRCYZN01	646	756
NWYRCYZN01	646	368	NWYRCYZN01	646	781
NWYRCYZN01	646	370	NWYRCYZN01	646	823
NWYRCYZN01	646	371	NWYRCYZN01	646	833
NWYRCYZN01	646	386	NWYRCYZN01	646	837
NWYRCYZN01	646	398	NWYRCYZN01	646	852
NWYRCYZN01	646	402	NWYRCYZN01	646	861
NWYRCYZN01	646	410	NWYRCYZN01	646	863
NWYRCYZN01	646	422	NWYRCYZN01	646	895
NWYRCYZN01	646	429	NWYRCYZN01	646	896
NWYRCYZN01	646	438	NWYRCYZN01	646	912
NWYRCYZN01	646	448	NWYRCYZN01	646	918
NWYRCYZN01	646	449	NWYRCYZN01	646	922
NWYRCYZN01	646	454	NWYRCYZN01	646	964
NWYRCYZN01	646	455	NWYRCYZN01	646	998
NWYRCYZN01	646	476	NWYRCYZN01	917	261
NWYRCYZN01	646	478	NWYRCYZN01	917	262
NWYRCYZN01	646	484	NWYRCYZN01	917	265
NWYRCYZN01	646	490	NWYRCYZN01	917	388
NWYRCYZN01	646	524	NWYRCYZN01	917	409
NWYRCYZN01	646	559	NWYRCYZN01	917	472
NWYRCYZN01	646	590	NWYRCYZN01	917	475
NWYRCYZN01	646	596	NWYRCYZN01	917	639
NWYRCYZN01	646	649	NWYRCYZN01	917	675
NWYRCYZN01	646	657	NWYRCYZN01	917	965
NWYRCYZN01	646	666	NWYRCYZN03	347	431
NWYRCYZN01	646	669	NWYRCYZN03	347	523
NWYRCYZN01	646	678	NWYRCYZN03	347	565
NWYRCYZN01	646	682	NWYRCYZN03	347	577

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - SERVICE AREAS

Rate Center	NPA	NXX		Rate Center	NPA	NXX
NWYRCYZN03	347	591		NWYRCYZN07	347	578
NWYRCYZN03	347	688		NWYRCYZN07	347	662
NWYRCYZN03	347	726		NWYRCYZN07	347	909
NWYRCYZN03	347	767		NWYRCYZN07	718	333
NWYRCYZN03	347	778		NWYRCYZN08	347	242
NWYRCYZN03	718	503		NWYRCYZN08	347	396
NWYRCYZN03	718	772		NWYRCYZN08	347	448
NWYRCYZN03	718	825		NWYRCYZN08	347	507
NWYRCYZN03	917	889		NWYRCYZN08	347	527
NWYRCYZN05	347	332		NWYRCYZN08	347	531
NWYRCYZN05	347	389		NWYRCYZN08	347	612
NWYRCYZN06	347	223		NWYRCYZN08	347	617
NWYRCYZN06	347	227		NWYRCYZN08	347	639
NWYRCYZN06	347	294		NWYRCYZN08	347	642
NWYRCYZN06	347	335		NWYRCYZN08	347	649
NWYRCYZN06	347	384		NWYRCYZN08	347	730
NWYRCYZN06	347	422		NWYRCYZN08	347	738
NWYRCYZN06	347	457		NWYRCYZN08	347	808
NWYRCYZN06	347	463		NWYRCYZN08	347	813
NWYRCYZN06	347	529		NWYRCYZN08	347	832
NWYRCYZN06	347	599		NWYRCYZN08	347	848
NWYRCYZN06	347	689		NWYRCYZN08	347	924
NWYRCYZN06	347	721		NWYRCYZN08	347	935
NWYRCYZN06	347	725		NWYRCYZN08	718	255
NWYRCYZN06	347	763		NWYRCYZN08	718	406
NWYRCYZN06	347	799		NWYRCYZN08	718	440
NWYRCYZN06	347	844		NWYRCYZN08	718	685
NWYRCYZN06	347	889		NWYRCYZN08	718	806
NWYRCYZN06	347	916		NWYRCYZN08	917	396
NWYRCYZN06	347	987		NWYRCYZN08	917	745
NWYRCYZN06	718	576		NWYRCYZN08	917	832
NWYRCYZN07	347	492		NWYRCYZN09	347	368
NWYRCYZN07	347	497		NWYRCYZN09	347	438
NWYRCYZN07	347	517		NWYRCYZN09	347	506
NWYRCYZN07	347	560		NWYRCYZN09	347	542

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - SERVICE AREAS

Rate Center	NPA	NXX	Rate Center	NPA	NXX
NWYRCYZN09	347	732	NWYRCYZN12	718	749
NWYRCYZN09	917	285	NWYRCYZN12	917	387
NWYRCYZN09	917	563	NWYRCYZN13	347	230
NWYRCYZN10	347	233	NWYRCYZN13	347	246
NWYRCYZN10	347	238	NWYRCYZN13	347	619
NWYRCYZN10	347	392	NWYRCYZN13	347	727
NWYRCYZN10	347	454	NWYRCYZN13	347	752
NWYRCYZN10	347	475	NWYRCYZN13	347	897
NWYRCYZN10	347	480	NWYRCYZN13	347	926
NWYRCYZN10	347	494	NWYRCYZN14	347	286
NWYRCYZN10	347	561	NWYRCYZN14	347	466
NWYRCYZN10	347	644	NWYRCYZN14	347	825
NWYRCYZN10	347	809	NWYRCYZN14	347	855
NWYRCYZN10	347	829	NWYRCYZN14	347	857
NWYRCYZN10	347	960	NWYRCYZN14	347	861
NWYRCYZN10	718	374	NWYRCYZN14	347	934
NWYRCYZN10	718	480	NWYRCYZN14	718	285
NWYRCYZN10	718	487	NWYRCYZN14	718	524
NWYRCYZN10	718	674	NWYRCYZN14	718	682
NWYRCYZN10	718	880	NWYRCYZN14	917	397
NWYRCYZN10	917	300	NWYRCYZN14	917	830
NWYRCYZN10	917	719	NWYRCYZN15	347	215
NWYRCYZN11	347	235	NWYRCYZN15	347	562
NWYRCYZN11	347	408	NWYRCYZN15	347	630
NWYRCYZN11	347	502	NWYRCYZN15	347	838
NWYRCYZN11	347	836	NWYRCYZN15	347	983
NWYRCYZN11	718	819	NWYRCYZN15	718	554
NWYRCYZN12	347	426	OAKFIELD	585	948
NWYRCYZN12	347	548	ODESSA	607	923
NWYRCYZN12	347	626	OGDENSBURG	315	605
NWYRCYZN12	347	676	OGDENSBURG	315	713
NWYRCYZN12	347	894	OLD FORGE	315	369
NWYRCYZN12	718	413	OLEAN	585	376
NWYRCYZN12	718	470	OLEAN	585	403
NWYRCYZN12	718	481	OLEAN	716	379

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - SERVICE AREAS

Rate Center	NPA	NXX		Rate Center	NPA	NXX
OLEAN	716	790		PHILA	315	642
OLEAN	716	806		PHOENICIA	845	688
ONEIDA	315	280		PHOENIX	315	934
ONEIDA	315	367		PINE BUSH	845	524
ONEONTA	607	267		PITTSTOWN	518	663
ONEONTA	607	353		PLEASATVLY	845	723
ONEONTA	607	441		POLAND	315	826
ONTARIO	315	333		POPLAR RDG	315	563
ORCHARD PK	716	508		PORT BYRON	315	776
ORCHARD PK	716	740		PORT HENRY	518	546
ORISKNYFLS	315	306		PORTJERVIS	845	672
OSWEGO	315	207		POTSDAM	315	261
OSWEGO	315	216		POTSDAM	315	274
OSWEGO	315	312		POUGHKEPSI	845	204
OTEGO	607	988		POUGHKEPSI	845	232
OTISVILLE	845	412		POUGHKEPSI	845	337
OVID	607	403		POUGHKEPSI	845	345
OWASCO	315	784		POUGHKEPSI	845	849
OWASCO	315	805		PRATTSBURG	607	268
OWEGO	607	223		PULASKI	315	298
OWEGO	607	689		PULASKI	315	509
OXFORD	607	713		PULTENEY	607	332
OXFORD	607	843		RANDOLPH	716	356
PALENVILLE	518	678		RANDOLPH	716	358
PALMYRA	315	502		RANSOMVL	716	791
PANAMA	716	621		RED CREEK	315	754
PARISH	315	625		RED HOOK	845	835
PAULSMITHS	518	201		REMSSEN	315	205
PAVILION	585	252		REMSSEN	315	831
PAVILION	585	584		RHINEBECK	845	516
PENDLETON	716	210		RICHFLDSPG	315	858
PENDLETON	716	589		RICHMONDVL	518	294
PENN YAN	315	694		RIPLEY	716	231
PERRY	585	969		ROCHESTER	585	270
PHELPS	315	318		ROCHESTER	585	286

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - SERVICE AREAS

Rate Center	NPA	NXX	Rate Center	NPA	NXX
ROCHESTER	585	287	SCHENCTADY	518	557
ROCHESTER	585	319	SCHENCTADY	518	630
ROCHESTER	585	340	SCHENCTADY	518	631
ROCHESTER	585	355	SCHENCTADY	518	952
ROCHESTER	585	360	SCHENCTADY	518	982
ROCHESTER	585	413	SCHENEVUS	607	638
ROCHESTER	585	563	SCHROON LK	518	351
ROCHESTER	585	730	SCHUYLERVL	518	507
ROME	315	281	SCHUYLERVL	518	695
ROME	315	371	SCOTCHTOWN	845	673
ROME	315	533	SCOTTSVL	585	571
ROSCOE	607	290	SENECA FLS	315	257
ROSENDALE	845	658	SENECA FLS	315	712
ROTERDMJCT	518	214	SHARON SPG	518	284
ROUND LAKE	518	289	SHERBURNE	607	234
ROUND LAKE	518	400	SHERMAN	716	234
ROUSES PT	518	206	SHOKAN	845	251
RUSH	585	533	SHOKAN	845	657
RUSH	585	986	SHORTSVL	585	289
RUSHVILLE	585	554	SIDNEY	607	561
SACKETSHBR	315	646	SIDNEY	607	604
SALEM	518	854	SILVER CRK	716	951
SANBORN	716	216	SINCLAIRVL	716	962
SANDYCREEK	315	387	SKANEATLES	315	291
SARANAC LK	518	354	SKANEATLES	315	554
SARATOGSPG	518	306	SLATE HILL	845	697
SARATOGSPG	518	450	SLATEVLSPG	607	200
SARATOGSPG	518	871	SLATEVLSPG	607	539
SARATOGSPG	518	886	SMYRNA	607	627
SAUGERTIES	845	217	SNEWERLIN	607	548
SAUGERTIES	845	247	SO DAYTON	716	988
SAVANNAH	315	365	SO OTSELIC	315	653
SAVONA	607	583	SOBETHLEHM	518	635
SCHENCTADY	518	280	SODUS	315	553
SCHENCTADY	518	357	SODUS	315	812

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - SERVICE AREAS

Rate Center	NPA	NXX		Rate Center	NPA	NXX
SPENCERPT	585	617		TROY	518	326
SPRINGVL	716	794		TROY	518	687
SPRINGWTR	585	669		TROY	518	874
ST JOHNSVL	518	568		TRUMANSBG	607	209
STAMFORD	607	214		TRUXTON	607	842
STAMFORD	607	652		TULLY	315	238
STANLEY	585	526		TUPPERLAKE	518	359
STEDMAN	716	451		UNADILLA	607	610
STREGISFLS	518	856		UNION SPG	315	889
SUMMIT	518	544		UTICA	315	316
SYLVAN BCH	315	761		UTICA	315	507
SYLVAN BCH	315	813		UTICA	315	765
SYRACUSE	315	214		UTICA	315	790
SYRACUSE	315	218		UTICA	315	982
SYRACUSE	315	299		VALLEY FLS	518	753
SYRACUSE	315	314		VARYSBURG	585	535
SYRACUSE	315	373		VERNON	315	953
SYRACUSE	315	378		VICTOR	585	398
SYRACUSE	315	385		VICTOR	585	869
SYRACUSE	315	396		VOORHEESVL	518	655
SYRACUSE	315	399		VOORHEESVL	518	765
SYRACUSE	315	565		W WEBSTER	585	347
SYRACUSE	315	760		W WEBSTER	585	787
TANNERSVL	518	589		W WINFIELD	315	204
THERESA	315	628		W WINFIELD	315	822
TICONDROGA	518	503		WADDINGTON	315	388
TICONDROGA	518	984		WALDEN	845	713
TIVOLI	845	757		WALLKILL	845	851
TONAWANDA	716	260		WALTON	607	510
TONAWANDA	716	264		WANAKAH	716	980
TONAWANDA	716	525		WARRENSBG	518	504
TONAWANDA	716	957		WARSAW	585	228
TRIBESHILL	518	829		WASHIGTNVL	845	614
TROUPSBURG	607	848		WATERLOO	315	220
TROY	518	238		WATERLOO	315	651

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

SECTION 5 - SERVICE AREAS

Rate Center	NPA	NXX	Rate Center	NPA	NXX
WATERPORT	585	416	WILLIAMSON	315	589
WATERPORT	585	682	WILLIAMSON	315	904
WATERTOWN	315	221	WILLIAMSTN	315	964
WATERTOWN	315	405	WILLIAMSVL	716	204
WATERTOWN	315	608	WILLIAMSVL	716	276
WATERTOWN	315	661	WILLIAMSVL	716	580
WATERTOWN	315	681	WILLIAMSVL	716	810
WATERTOWN	315	777	WILLIAMSVL	716	932
WATERVILLE	315	202	WILSON	716	333
WATERVILLE	315	841	WILSON	716	751
WATKISGLEN	607	210	WINDHAM	518	750
WATKISGLEN	607	228	WINTHROP	315	208
WAVERLY	607	249	WOLCOTT	315	660
WAYLAND	585	213	WOLCOTT	315	905
WAYLAND	585	728	WOODHULL	607	925
WAYNE	607	284	WOODSTOCK	845	684
WAYNE	607	292	WORCESTER	607	397
WEBSTER	585	236	WORCESTER	607	878
WEBSTER	585	545	WURTSBORO	845	644
WEBSTER	585	645	WYOMING	585	495
WEEDSPORT	315	834	WYOMING	585	763
WELLSVILLE	585	296	YOUNGSTOWN	716	219
WELLSVILLE	585	596			
WEST CHAZY	518	778			
WESTERNVL	315	851			
WESTFIELD	716	232			
WESTFIELD	716	365			
WESTSENECA	716	608			
WESTSENECA	716	671			
WESTSENECA	716	771			
WHITE LAKE	845	250			
WHITE LAKE	845	583			
WHITEHALL	518	499			
WHITEHALL	518	759			
WHITNEY PT	607	634			

Time Warner Cable Information Services (New York), LLC
d/b/a Time Warner Cable
P.S.C. No. 3 – Telephone
Effective Date: August 3, 2013

Addendum Type - Promotions
Addendum Number: 1
Leaf 1
Revision: 0
Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

ADDENDUM – PROMOTIONS

1. PROMOTIONAL SERVICES DISCOUNT – NEW YORK (N)
- A. General Description
- Promotional Services Discount – New York is a set of limited duration promotions offered to New York residential Customers when they sign up for a new or upgraded Home Phone Unlimited Nationwide Service plan or package.
- This offer is only available through Company-designated sales channels for Company-designated marketing campaigns. The promotions identified herein may not be available in all service areas in New York.
- Unless otherwise noted herein, the qualifying residential Customer will receive service at the applicable discounted rate listed below for twelve consecutive months of service beginning with the first full billing cycle after it is implemented on the Customer's account.
- The Customer who is no longer eligible for the Promotional Services Discount, who discontinues or cancels the Company's qualifying services, or whose service is refused, canceled or discontinued by the Company, shall forfeit eligibility to continue in this promotion. This offer may not be combined with any other promotion or discount for which the residential Customer is eligible. This offer is subject to availability of the qualifying company services. (N)

Issued By: Julie P. Laine, Secretary
60 Columbus Circle, New York, NY 10023

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Addendum Type - Promotions
Addendum Number: 1
Leaf 2
Revision: 0
Superseding Revision:

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS TARIFF

ADDENDUM – PROMOTIONS (CONT'D.)

1. PROMOTIONAL SERVICES DISCOUNT – NEW YORK (CONT'D.)

(N)

B. Rate Tables

1. Unlimited Nationwide Home Phone

The Unlimited Nationwide Home Phone promotion is available to new phone Customers (new Customers or upgraded existing Customers). This promotion expires on 9/18/13.

Promotional Plan	Monthly Recurring, Months 1-12
A	\$19.99

2. Double Play Bundles

a. Bundle 1 (Phone purchased with a qualifying High Speed Internet Access offering)

Promotional Plan	Monthly Recurring, Months 1-12
A	\$30.96

(N)

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ADDENDUM – PROMOTIONS (CONT'D.)

1. PROMOTIONAL SERVICES DISCOUNT – NEW YORK (CONT'D.)

B. Rate Tables (Cont'd.)

2. Double Play Bundles (Cont'd.)

b. Bundle 2 (Phone purchased with a qualifying Video offering)

Promotional Plan	Monthly Recurring, Months 1-12
A	\$25.45

3. Triple Play Bundles (Phone purchased with a qualifying High Speed Internet Access offering and a qualifying Video offering)

Promotional Plan	Monthly Recurring, Months 1-12
A	\$26.70 -- \$29.70
B (w/wireless modem)	\$33.88

(N)

(N)