Welcome
The Spectrum Set-top boxes receive and deliver digital signals, and deliver high-definition programming in exceptional picture and audio quality. Use the simple user interface to access favorite channels and parental control services. Contact your service provider for information about these and other available services. Use the instructions in this guide to install the gateway and to access your program services.

Safety First
Before using this gateway read the IMPORTANT SAFETY INSTRUCTIONS included with your set-top.

Avoid Screen Burn-In
Images such as letterbox bars or side bars, bright closed-captioning backgrounds, station logos, or any other stationary images may cause the TV screen to age unevenly and cause damage to your TV. Refer to the user guide that came with your TV for more information about screen burn-in.

Automatic Software Updates
A message appears on the TV screen when the set-top is receiving software updates.

Performance Tips
If the set-top does not perform as expected, the following tips may help.

No picture
• Verify that the power to your TV is turned on.
• If the set-top is plugged into a wall switch, verify the switch is in the ON position. (Avoid plugging into an outlet that is controlled by a wall switch.)
• Verify that all cables are properly connected.
• The current channel may not be available in your service package. Try selecting another channel to see if a picture appears.

No color
• Verify the current TV program is broadcast in color.
• Adjust the TV color controls.

No sound
• If your setup includes a stereo, verify that you have properly connected it to the gateway.
• Verify the volume is turned up.
• Verify the mute function is not on.

Record Product Serial Number
If the set-top requires troubleshooting in the future, your service provider may ask for the set-top serial numbers. The set-top serial number label is on the back panel; the serial number is labeled with “STB SN:” and is the upper bar code. Use this space to record the set-top serial number:

Spectrum101-T/201-T User Guide

Front Panel

1 Power
Turns the set-top on and off

2 USB
Connects to USB devices such as a keyboard or mouse

3 Record LED
Indicator that data is being recorded (DVR Only)

4 Navigation Cluster
Menu navigation buttons – Up/Down/Left/Right/Select

5 Reset
Resets the set-top

6 Menu
Opens the Set-top menu screen

Back Panel

1 Cable In
Connects to a coaxial cable that delivers the signal from your service provider

2 Audio Out (Left, Right)
Connects to RCA cables that send analog audio signals (left and right) to the stereo inputs on a TV

3 Optical Audio Out
Connects to an optical cable that sends a digital audio signal to a surround-sound receiver or other digital audio device

4 HDMI
Connects an HDMI™ cable to the HDMI input of an HDTV. HDMI supports both digital audio and video.

5 Ethernet
Connects to an Ethernet network

6 USB
Connects to external USB devices such as a USB hard drive or a WiFi dongle

7 Power
Connects to the external power supply cord to deliver power to the set-top

Safety and Performance Tips
• Keep the to of the set-top free of all objects and electronic devices, including your TV.
• Always set the set-top on its feet, never on its side.

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