

Directory Assistance



Time Warner Cable Home Phone offers a full range of Directory Assistance and Operator Services. Charges will apply for the following services and will appear as a separate line on your Time Warner Cable bill.

Rates are subject to change without notice.

Domestic			International		
Description	Surcharge	Additional Per-Minute Rate	Description	Surcharge	Additional Per-Minute Rate
Local station-to-station	\$1.99	\$0.00	Station-to-station directory assistance with call completion 0+ 00- (Canada only)	\$8.41	\$0.52
Local person-to-person	\$2.75	\$0.00	Station-to-station 3rd party directory assistance with call completion 00- (Canada only)	pass thru	pass thru
Local national directory assistance, operator handled	\$1.99	\$0.00	Station-to-station 3rd party directory assistance 00- (Canada only)	pass thru	pass thru
Local national directory assistance, customer dialed	\$1.99	\$0.00	Station-to-station 3rd party 00-	pass thru	pass thru
Local emergency interrupt (charge is for verify and interrupt)	\$8.46	\$0.00	Station-to-station 3rd party 0+	pass thru	pass thru
Local directory assistance with call completion surcharge	\$0.00	\$0.00	Station-to-station 00-	\$9.99	various
Local directory assistance, operator handled	\$1.99	\$0.00	Station-to-station 0+	\$9.99	various
Local directory assistance, customer dialed	\$1.99	\$0.00	Problem assistance	\$0.00	various
Local busy line verification	\$4.23	\$0.00	Person-to-person directory assistance with call completion 00- (Canada only)	\$10.33	\$0.52
Local 3 rd number operator handled	pass thru	pass thru	Person-to-person 00-	\$9.99	various
Local 3 rd number operator completed	pass thru	pass thru	Person-to-person 0+	\$9.99	various
Local 3 rd number operator assisted	pass thru	pass thru	Emergency interrupt (Canada & Cuba only) (charge is for verify and interrupt)	\$11.06	\$0.00
Long distance station-to-station directory assistance with call completion 0+ 00-	\$12.50	\$0.00	Directory assistance with call completion (Canada only)	\$3.50	\$0.52
Long distance station-to-station 3rd party directory assistance with call completion 00-	pass thru	pass thru	Directory assistance via operator services (Canada only)	\$3.95	\$0.00
Long distance station-to-station 3rd party directory assistance 00-	pass thru	pass thru	National directory assistance (Canada only)	\$3.50	\$0.00
Long distance station-to-station 3rd party 00-	pass thru	pass thru	Directory assistance (international availability)	\$7.95	\$0.00
Long distance station-to-station 3rd party 0+	pass thru	pass thru	Busy line verification (Canada & Cuba only)	\$5.53	\$0.00
Long distance station-to-station 00-	\$12.50	\$0.00	Directory assistance via operator services (Caribbean only)	\$7.95	\$0.00
Long distance station-to-station 0+	\$12.50	\$0.00	National directory assistance (Caribbean only)	\$7.95	\$0.00
Long distance problem assistance	\$0.00	\$0.00	Canada station-to-station 0+	\$6.50	\$0.52
Long distance person-to-person directory assistance with call completion 00-	\$12.50	\$0.00	Canada station-to-station 00-	\$6.50	\$0.52
Long distance person-to-person 00-	\$12.50	\$0.00	Canada person-to-person 0+	\$9.99	\$0.52
Long distance person-to-person 0+	\$12.50	\$0.00	Canada person-to-person 00-	\$9.99	\$0.52

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Long distance emergency interrupt (charge is for verify and interrupt)	\$8.46	\$0.00			
Long distance directory assistance with call completion	\$1.99	\$0.00			
Long distance directory assistance via operator services	\$1.99	\$0.00			
Long distance national directory assistance	\$1.99	\$0.00			
Long distance busy line verification	\$4.23	\$0.00			
National directory assistance	\$1.99	\$0.00			
Directory assistance (US territories)	\$1.99	\$0.00			