

Customize Your In-home WiFi Network

Make your username and password more secure and easier to remember

Via My Account or My TWC® app*

1. Sign in to My Account at twc.com/account or the My TWC® app with your TWC ID.
2. Locate In-home WiFi settings.
3. View or make changes to your network name and password.

*Not supported on all Modem types.

Via an Internet Browser

1. Type <http://192.168.0.1> in your browser.
2. Enter the Modem username and password when prompted using the chart below. This is different from your default TWC In-home WiFi network name (SSID) and password.
3. Select from the menu options to edit your In-home WiFi network name and password. Look for Network, Wireless, Gateway name or SSID. WiFi password can also be known as WPA Pre-Shared Key.

Modem	Username	Password
Arris	admin	password
Arris/Motorola SBG6580	admin	Motorola
Technicolor/Thomson/RCA	admin	password
Technicolor/Thomson/RCA DWG875A	no username	admin
Ubee/Ambit	user	user
Ubee/Ambit DDW36C and DVW 32CB	admin	see device label*

*A random passcode can be found on the device label

Keep your customized In-home WiFi settings in a safe place

You can use either the 2.4 GHz or 5 GHz networks. We recommend using the 2.4 GHz. Write down your information here.

	Default	Customized
Network Name (2.4 GHz)	_____	_____
Password	_____	_____
Network Name (5 GHz)	_____	_____
Password	_____	_____



TIME WARNER CABLE IS NOW SPECTRUM

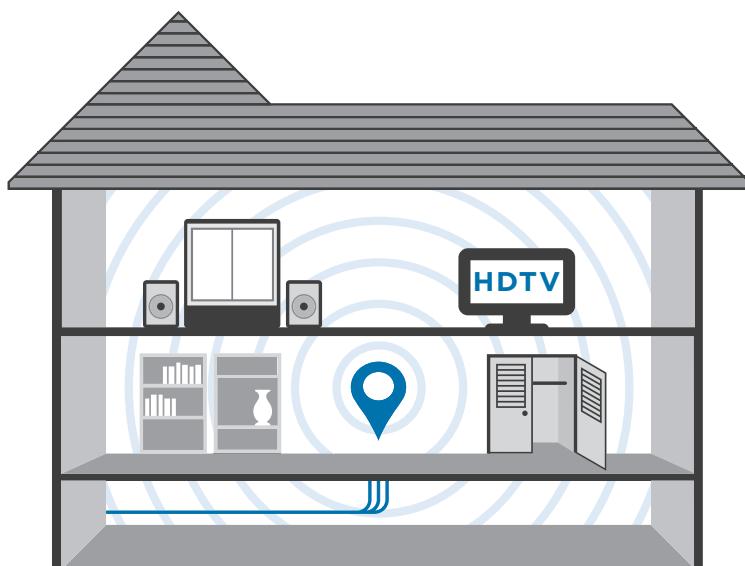
Select a Location for Your Modem

For optimal WiFi performance on your devices, place your Modem in a central and open location

DO place in a central location

DO place on a raised surface (like a desk)

DO place in an open space



DON'T place in a media center or closet

DON'T place behind a TV or on the floor

DON'T place near wireless/radio signals

We're here to help! For In-home WiFi setup and additional support, go to twc.com/homewifisupport.