**Easy Connect Guide**

1. **Connect HD cable box / DVR to cable outlet**

   Use the coax cable to connect your cable wall outlet to the IN input on the back of the cable box / DVR.

2A. **Connect HD cable box / DVR to TV**

   **HDMI cable:** Using the HDMI cable, plug one end into the HDMI output on the back of the HD cable box / DVR, and the other end into the HDMI input on the back of your TV.

2B. **Alternative method:** composite/component cable. If you choose to use the component cable, plug one end into the OUT 1 output on the back of the HD cable box / DVR, and the other end into the HD 1 or COMPONENT 1 input on the back of your TV.

3. **Connect cable box / DVR to electrical outlet**

   Connect one end of the power cord to the back of the HD cable box / DVR and the other end to an electrical outlet.

   **NOTE:** The power cord should be plugged into a standard electrical wall outlet and not an electrical outlet that can be turned on/off with a light switch.

---

**HD cable box / DVR installation**

After completing installation, you will need to activate your new cable box / DVR. Please call 1-855-222-7349 and the automated system will guide you through the activation process. Please note you will need the phone number associated with your Oceanic TWC account.

Once you go through the activation steps within the automated system, a signal will be sent to your cable box/DVR. Activation will take about 10 minutes. Do not turn off or unplug the cable box/DVR while activating. Once the time appears on the front display, simply turn on your cable box/DVR.

---

**Troubleshooting**

If you experience any problems, please visit www.twc.com/support for assistance with troubleshooting your TV service.

**Tips**

- Program the Digital TV remote control to operate your TV. For details, refer to channel 411, or the remote control’s user guide, or go online to remotecontrol.oceanic.com.

- Configuring your audio when connecting to an HDTV w/HDMI *(Instructions vary by model)*:
  - **Scientific Atlanta and Cisco Models (excluding model numbers ending in “HDC”)(MDN):** Press SETTINGS once on your Cable Remote, then scroll LEFT/RIGHT to locate the AUDIO sub-menu. Scroll UP/DOWN to highlight AUDIO CODING, press SELECT, then select HDMI.
  - **All Other Models (ODN):** Press SETTINGS once on your Cable Remote, then scroll UP/DOWN to locate the DEVICES sub-menu and press SELECT. Scroll UP/DOWN to highlight AUDIO: DIGITAL OUTPUT, press the RIGHT ARROW, then use the UP/DOWN arrows to select HDMI. Press A to accept your changes.

- High Definition programming can be found on channels 1000 and higher.
Before you begin the installation process, be sure to back up your system, and ensure power is off until the installation is complete.

1 Connect cable box / DVR to cable outlet

Use the coax cable to connect your cable wall outlet to the IN input on the back of the cable box / DVR.

2A Connect cable box / DVR to TV

**Coax cable:** Using the second coax cable, plug one end into the OUT output on the back of the cable box / DVR, and the other end into the IN input on the back of your TV.

**Alternative method: composite cable.** If you choose to use a composite cable, plug one end into the color-coded outputs on the back of the cable box / DVR, and the other end into the IN input on the back of your TV.

NOTE: The yellow cable is for video. The one near the red and white cables are for audio.

2B Connect cable box / DVR to TV

3 Connect cable box / DVR to electrical outlet

Connect one end of the power cord to the back of the cable box / DVR and the other end to an electrical outlet.

---

**Standard cable box / DVR installation**

After completing installation, you will need to activate your new cable box / DVR. Please call **1-855-222-7349** and the automated system will guide you through the activation process. Please note you will need the phone number associated with your Oceanic TWC account.

Once you go through the activation steps within the automated system, a signal will be sent to your cable box/DVR. Activation will take about 10 minutes. Do not turn off or unplug the cable box/DVR while activating. Once the time appears on the front display, simply turn on your cable box/DVR.

**Troubleshooting**

If you experience any problems, please visit www.twc.com/support for assistance with troubleshooting your TV service.

**Tips**

- Program the Digital TV remote control to operate your TV. For details, refer to channel 411, or the remote control’s user guide, or go online to remotecontrol.oceanic.com.
- **PARENTAL CONTROL** gives you control over viewership.

**PURCHASE PIN:** If you are concerned about ordering Movies or Events On Demand for an additional charge, please activate the PURCHASE PIN. Press SETTINGS and scroll LEFT/RIGHT to highlight PURCHASES. Then, scroll UP/DOWN to Purchase PIN to turn it ON and create a unique 4-digit PIN (default = 0000).

**BLOCKING PIN:** Additional Parental Controls can be accessed through the Parental Control Menu. Press SETTINGS and scroll LEFT/RIGHT to PARENTAL CONTROL. Then, press UP/DOWN to TURN ON/OFF, setup a unique 4-digit Blocking PIN, and configure parental blocks by channel, title, time, content, and/or rating.