Say hello to your TV’s new best friend.
Connect with the future of TV

You’re about to step up to a world of even better picture and sound, and this Easy Connect Guide is here to help every step of the way. Just follow the simple instructions on the next few pages, activate your Digital Adapter (DTA), and you’ll be all set.
Included in this kit:

- Digital Adapter
- Coaxial Cable
- HDMI Cable
- Power Cord
- Remote Control
- Two AAA Batteries
- Adhesive Fasteners

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Connect to your TV

If you run your cable line through a VCR/DVD, turn to page 5.

It is important to follow these steps in order.

1. Connect the Adapter to your cable outlet
   Turn off your TV.
   Locate the cable that runs from the cable outlet to your TV.
   Leave the cable connected to the wall, but disconnect from your TV.
   Reconnect this cable to the “Cable In” input on the back of the Adapter.

2. Connect the Adapter to your TV with either HDMI or coaxial cable
   If you have an HDTV with an HDMI port:
   Connect the HDMI cable from this kit to the “HDMI” output on the Adapter.
   Connect the other end of the cable to the “HDMI” input on your TV.
   If you do not have an HDMI port or your TV is Standard Definition:
   Connect the coaxial cable from this kit to the “To TV” output on the Adapter.
   Connect the other end of the cable to the “Cable In” input on your TV.

3. Choose the output channel
   Turn your TV back on.
   If you have an HDTV with an HDMI port:
   Set TV to choose HDMI as input source.
   If you do not have an HDMI port or your TV is Standard Definition:
   Set the CH. 3/4 Output Switch on the Adapter to channel 3 (some parts of the country use channel 4).

4. Connect the power cord
   Connect the power cord from this kit into the “+5V DC In” input on the Adapter. Plug the other end into an electrical outlet.
   The green light on the front of the Adapter should now be on and blinking. If it isn’t, make sure the power cord is properly connected.
   If a picture appears, you’re already activated and can turn to page 9 to learn how to program your remote. If a message appears, then turn to page 8 to activate.
   Once turned on, the Adapter may take up to 20 minutes to search for channels and update its software. Please connect all of your Adapters before calling for activation.
Installation Diagram

1. Connect the cable outlet to the digital adapter.
2. Connect the electrical outlet to the digital adapter.
3. Connect the digital adapter to the back of the TV.
4. Connect the HDMI cable to the TV.

CABLE IN TO TV
+5V DC IN
HDMI
CH 3/4
TO TV
CABLE IN

CABLE IN standard connection
HDMI recommended connection

twc.com/digitaladapter | 1-855-286-1736
Connect to your TV + VCR/DVD

If you connect your cable line directly from your wall to your TV, turn to page 3.

It is important to follow these steps in order.

1. Connect the Adapter to your cable outlet
   Turn off your TV.
   Locate the cable that runs from the cable outlet to your VCR/DVD.
   Leave the cable connected to the wall, but disconnect from your TV.
   Reconnect this cable to the “Cable In” input on the back of the Adapter.

2. Connect the Adapter to your VCR/DVD with either HDMI or coaxial cable
   If you have an HDTV with an HDMI port:
   Connect the HDMI cable from this kit to the “HDMI” output on the Adapter.
   Connect the other end of the cable to the “HDMI” input on your VCR/DVD.

   If you do not have an HDMI port or your TV is Standard Definition:
   Connect the coaxial cable from this kit to the “To TV” output on the Adapter.
   Connect the other end of the cable to the “Cable In” input on your VCR/DVD.

3. Choose the output channel
   Turn your TV back on.
   If you have an HDTV with an HDMI port:
   Set TV to choose HDMI as input source.
   If you do not have an HDMI port or your TV is Standard Definition:
   Set the CH. 3/4 Output Switch on the Adapter to channel 3 (some parts of the country use channel 4). Make sure this matches the input channel you’ve selected for your VCR/DVD.

4. Connect the power cord
   Connect the power cord from this kit into the “+5V DC In” input on the Adapter. Plug the other end into an electrical outlet.
   The green light on the front of the Adapter should now be on and blinking. If it isn’t, make sure the power cord is properly connected.
   If a picture appears, you’re already activated and can turn to page 9 to learn how to program your remote. If a message appears, then turn to page 8 to activate.

   Once turned on, the Adapter may take up to 20 minutes to search for channels and update its software. Please connect all of your Adapters before calling for activation.
Once you’ve connected all your Adapters, you’re ready to activate them through our simple automated system. See the easy-to-follow instructions to the right. Once activation is complete, you’ll be ready to program your remote control and get back to all your favorite shows.
Activating your adapter

Using your TV remote, tune to the HDMI or output channel you chose during installation (Ch. 3 or 4). You’ll see an activation screen with our contact number.

Activation is easy with our automated system:

• Call 1-855-286-1736
• If prompted, enter the 10-digit phone number associated with your account
• Say “ACTIVATE”

Activation is usually complete in 15-20 minutes, but could take up to 30 during peak times.

Please do not disconnect your equipment during this time.

Once complete, the picture will automatically turn on. If it doesn’t, turn to the Troubleshooting section on page 12.

The last step is programming your new remote control, which you can learn how to do on the next page.
Automatically program your remote control

First, try automatically programming your remote control

A. Turn on your TV and tune it to the output channel you chose during installation (Ch. 3 or 4), or to the proper HDMI input.

B. Install the batteries that were included in this kit in the remote. Press and hold the PROG key for 3 seconds or until the LED turns on.

C. Press ch+ key to enter the automatic code search mode. The remote will transmit the TV power code every 1.5 seconds, and the LED will blink at the same time.

D. When your TV turns off, immediately press the TV key. This will store the code and exit the search mode. If your remote is still not programmed, you may need to repeat steps A, B, and C and press the TV button faster.

If automatic programming is unsuccessful, manually program your remote

A. Find the list of TV codes packaged with your remote control. Turn on your TV and tune it to the output channel you chose during installation (Ch. 3 or 4), or to the proper HDMI input.

B. Install the batteries that were included with this kit in the remote.

C. Press and hold the PROG key until the LED turns on, then press TV key (the LED will blink one time and stay on).

D. Find the four-digit TV code for your TV brand. Press and release the four numeric keys.

If the LED blinks two times quickly, the code is VALID. Press the TV button to turn the TV off, then press again to turn the TV on.

If the LED blinks three times quickly, the code is not valid. Input another code or cancel remote programming by pressing the TV key.

If you are able to control TV power on/off with the TV button on the DTA remote you have successfully programmed your remote to your TV. If not, return to step C and try the next code for your TV brand.
Programming your volume control

A. The remote is initially set to control the volume and mute functions of the DTA. If you’d like to use the remote to control volume and mute on your TV instead, first make sure you’ve completed the automatic or manual programming successfully.

B. Press and hold the PROG key for three seconds or until the LED turns on.

C. Press the VOL+ key.

If you would like to keep your Adapter out of sight and still get a remote signal, enable RF mode

A. Make sure that the DTA is powered on, properly installed (see pages 3-6), and your remote has batteries installed. Your remote must be able to see the front of the Adapter during setup.

B. Using your Adapter’s remote, press and hold the PROG button until the LED on the remote turns on, then press the INFO button.

The LED on the remote will blink slowly to indicate that it is now in pairing mode.

C. Enter the 3-digit number that appears on your TV screen with the keys on your remote. If the numbers are entered correctly, then your TV will show Success!. If the numbers are not entered correctly, your TV will show Sorry, the entry was incorrect. You can try again by entering the displayed code.

If you have any questions, please refer to the Programming Guide that came with your remote.
Get to know your new remote control

1. **TV POWER**: Turns TV on and off once the remote has been programmed.
2. **DTA POWER**: Turns Digital Adapter on and off.
3. **VOLUME**: Use VOLUME UP to raise volume and VOLUME DOWN to lower it.
4. **CHANNEL**: Use CHANNEL UP to advance one channel and CHANNEL DOWN to go back one channel.
5. **MENU**: Press to display Menu screen.
6. **MUTE**: Press to turn sound on or off.
7. **ENTER**: Press to select the highlighted item.
8. **NAVIGATION KEYS**: Press to move UP, DOWN, LEFT and RIGHT.
9. **INFO**: Press to display current channel information.
10. **LAST**: Press to return to the last previously viewed channel.
11. **PROG**: Press to program the remote.
12. **PAGE**: Moves the menu up and down by page.
13. **EXIT**: Press to exit on-screen menus.

For more info, refer to the Programming Guide included with your remote, or visit us at [twc.com/pyr](http://twc.com/pyr)

You may need to keep your original TV remote to perform advanced functions and to adjust Picture and Audio Settings.
If the remote control doesn’t work
Make sure the batteries are inserted correctly.
Make sure the remote can “see” the front of the Adapter.
Use your TV remote to power the TV on/off.

If there’s no picture and the light on the Adapter is blinking
Check that all cables are firmly connected.
Make sure you’ve contacted Time Warner Cable to activate your Adapter, as described on page 8.
Unplug the Adapter, plug it back in, and wait 5 minutes for it to reset.

If the light on the front of the Adapter isn’t illuminated
Make sure the power cord is attached to the Adapter and plugged into a live electrical outlet.

If there’s no picture and the light on the Adapter is solid green
If you are using an HDMI cable, make sure your TV is set to the HDMI input.
If you are using a coaxial cable, make sure the TV and Adapter are set to the same channel (3 or 4).
Try switching the TV and Adapter to the other channel (3 or 4).
If connecting through a VCR/DVD player, make sure it’s on.
Make sure all the cables are firmly connected.
Check the input setting on your TV. Make sure it’s set to ANT or CABLE.

If the light is still blinking, contact us.
twc.com/digitaladapter or 1-855-286-1736

Troubleshooting
FAQs

Do I need to set my TV to a specific channel?
If you connected your Adapter with a coaxial cable, set your TV and Adapter to either channel 3 or 4, whichever channel doesn’t currently receive programming. If you connected with an HDMI cable, make sure your TV is set to the correct input.

What’s the difference between a Digital Set-Top Box and a Digital Adapter?
A Digital Set-Top Box (sometimes known as a digital converter box or digital receiver) processes digital-quality signals and offers access to On Demand, Start Over®, Look Back®, our Interactive Program Guide and nearly 50 commercial-free music channels. An Adapter simply converts a digital signal into a format your TV can use.

Where can I find the latest channel lineup?
You can view the channel lineup or TV listings for your area online. Just go to twc.com and click “What’s on.”

*Not available in all areas.
Questions?

If you have any additional questions or concerns, please visit us online or call us.
twc.com/digitaladapter       1-855-286-1736
Thank you for being a valued Time Warner Cable Customer.

Gracias por ser un cliente valioso de Time Warner Cable.